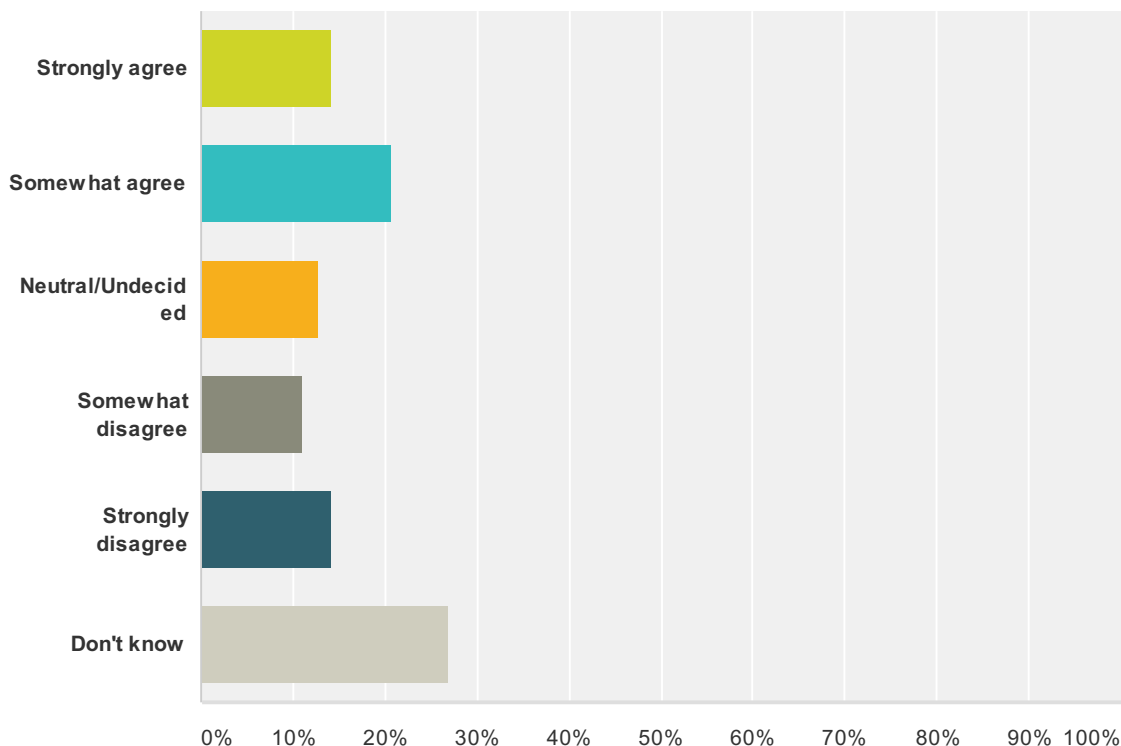


Q1 The VP for Finance and Administration effectively manages, supervises, and directs the assessment of the overall administration, budgeting, financial operations, and facilities management of the University.

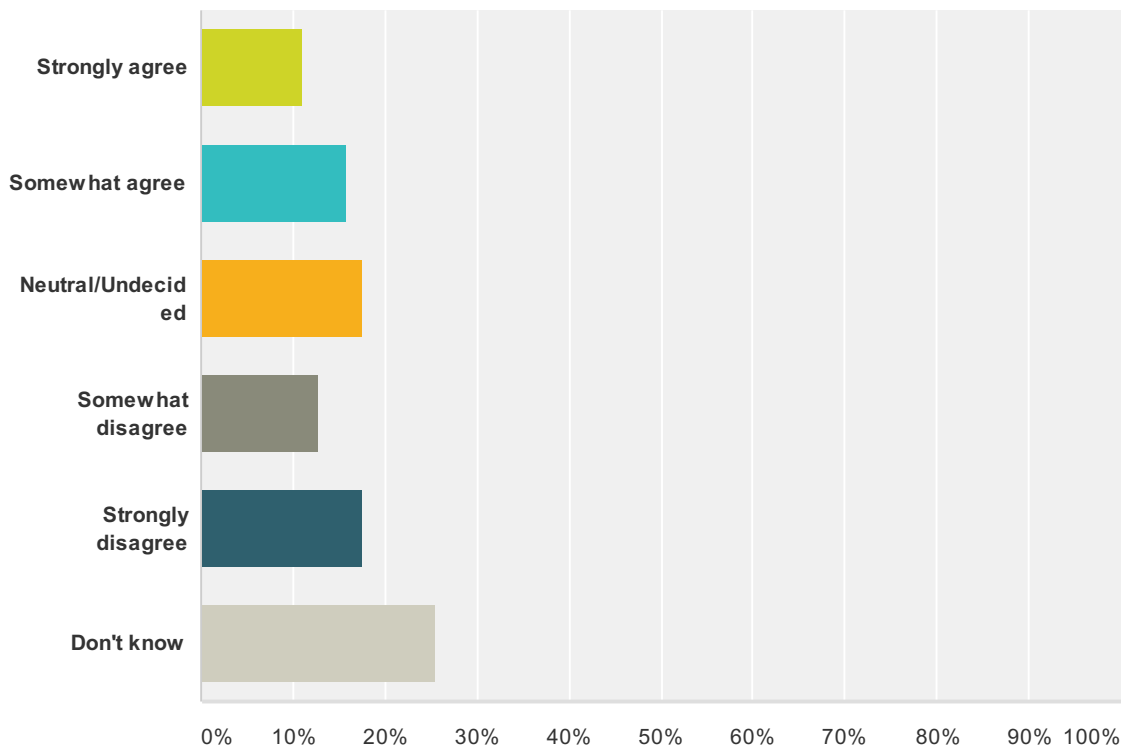
Answered: 63 Skipped: 0



Answer Choices	Responses
Strongly agree	14.29% 9
Somewhat agree	20.63% 13
Neutral/Undecided	12.70% 8
Somewhat disagree	11.11% 7
Strongly disagree	14.29% 9
Don't know	26.98% 17
Total	63

Q2 The Finance and Administration manages budgetary and operational matters effectively and impartially allocates resources for all University campuses.

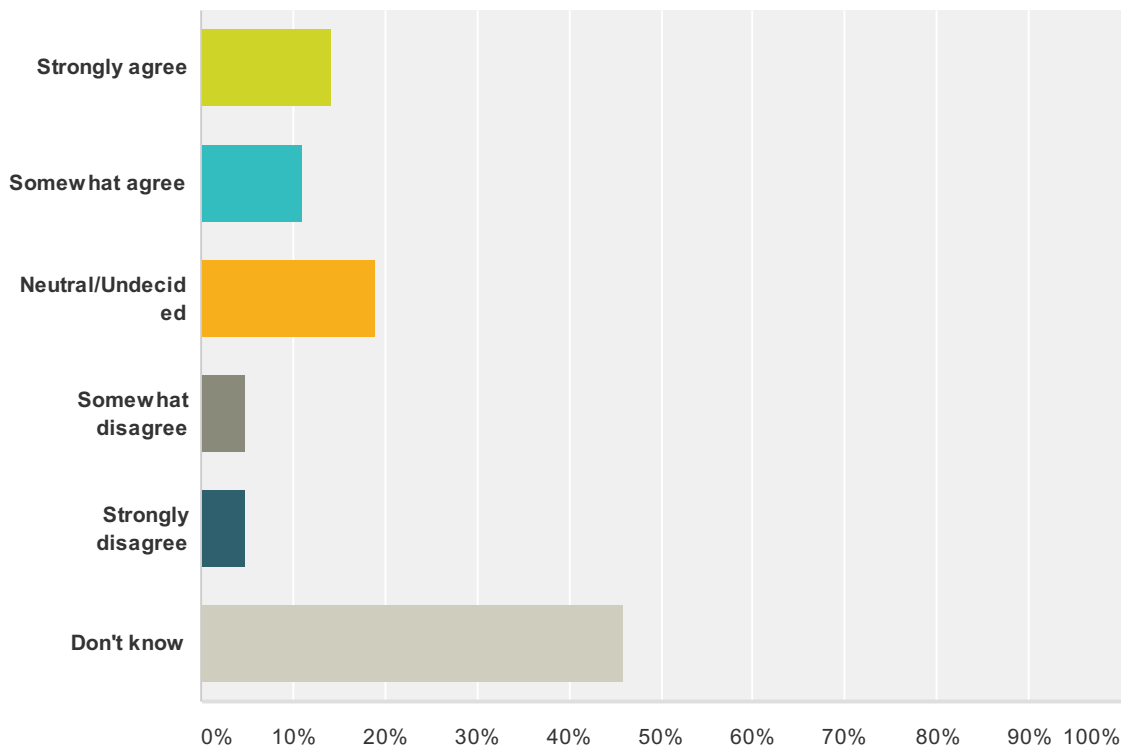
Answered: 63 Skipped: 0



Answer Choices	Responses
Strongly agree	11.11% 7
Somewhat agree	15.87% 10
Neutral/Undecided	17.46% 11
Somewhat disagree	12.70% 8
Strongly disagree	17.46% 11
Don't know	25.40% 16
Total	63

Q3 The Finance and Administration effectively manages contracts and affiliation agreements with other agencies for complex operations in a manner consistent with University goals.

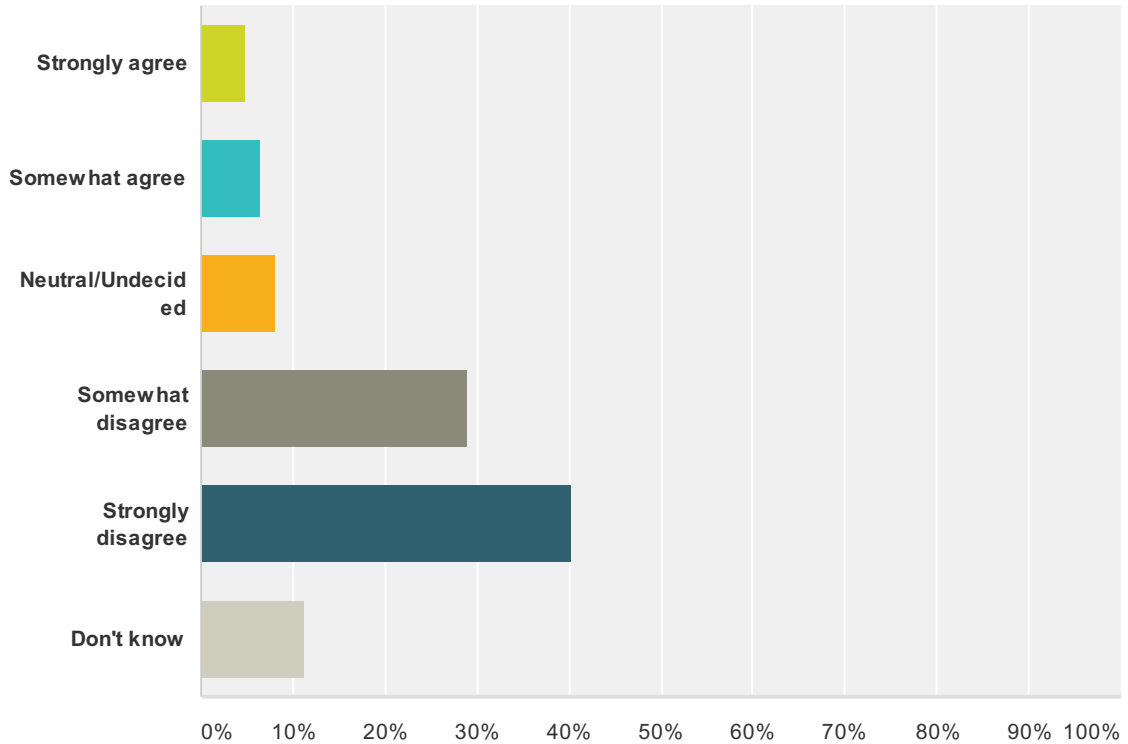
Answered: 63 Skipped: 0



Answer Choices	Responses	
Strongly agree	14.29%	9
Somewhat agree	11.11%	7
Neutral/Undecided	19.05%	12
Somewhat disagree	4.76%	3
Strongly disagree	4.76%	3
Don't know	46.03%	29
Total		63

Q4 The administrators of Finance and Administration seek and consider faculty opinions before making decision that affect components and faculty.

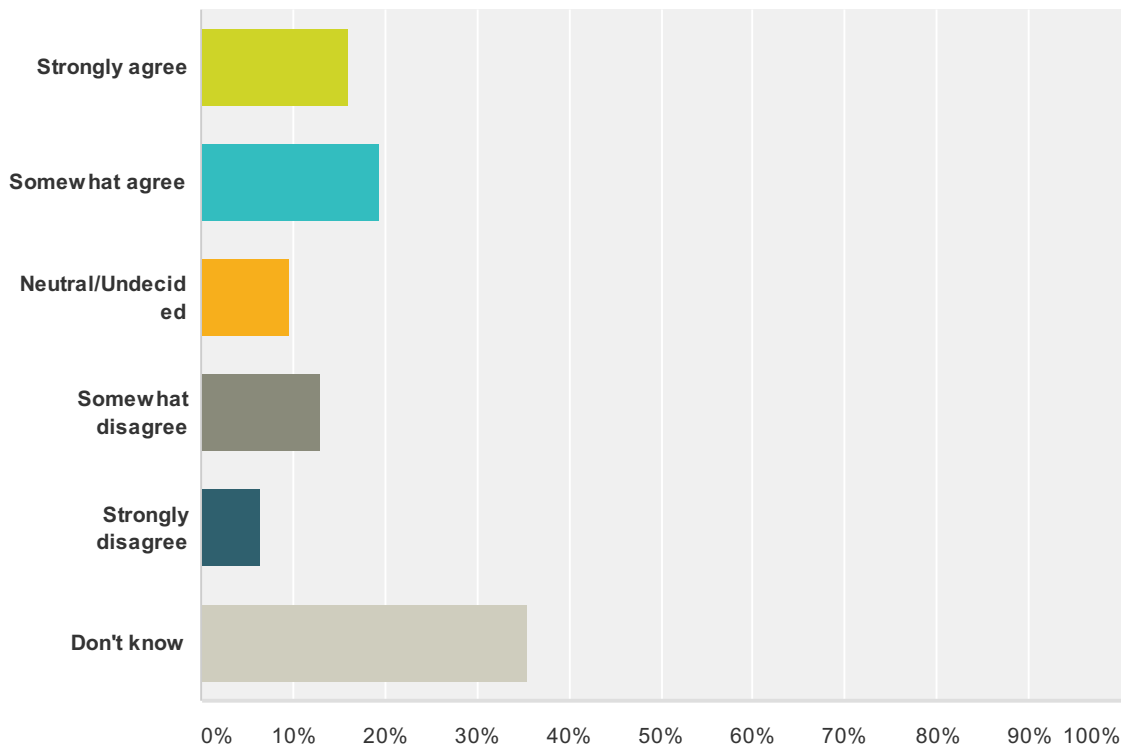
Answered: 62 Skipped: 1



Answer Choices	Responses
Strongly agree	4.84% 3
Somewhat agree	6.45% 4
Neutral/Undecided	8.06% 5
Somewhat disagree	29.03% 18
Strongly disagree	40.32% 25
Don't know	11.29% 7
Total	62

Q5 The Budget Office effectively and timely coordinates the preparation of the annual operating budget and maintains the adopted budget throughout the fiscal year.

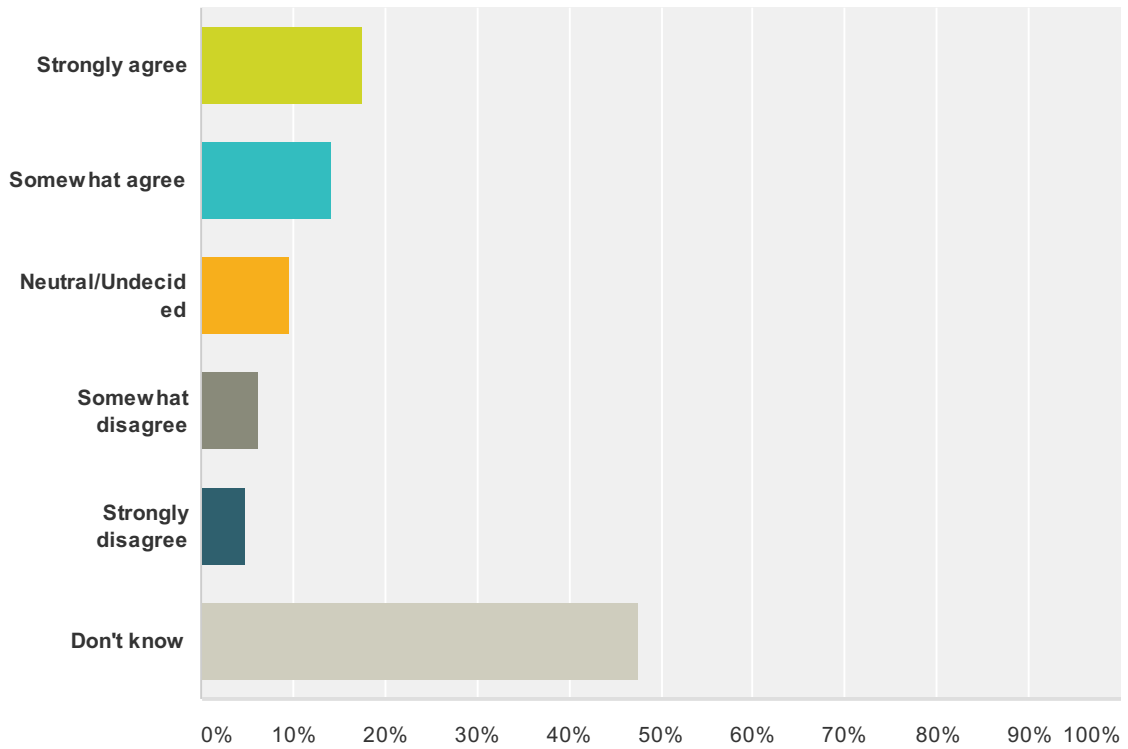
Answered: 62 Skipped: 1



Answer Choices	Responses	
Strongly agree	16.13%	10
Somewhat agree	19.35%	12
Neutral/Undecided	9.68%	6
Somewhat disagree	12.90%	8
Strongly disagree	6.45%	4
Don't know	35.48%	22
Total		62

Q6 The Budget Office effectively and in a timely manner processes budget transfers and set up new accounts.

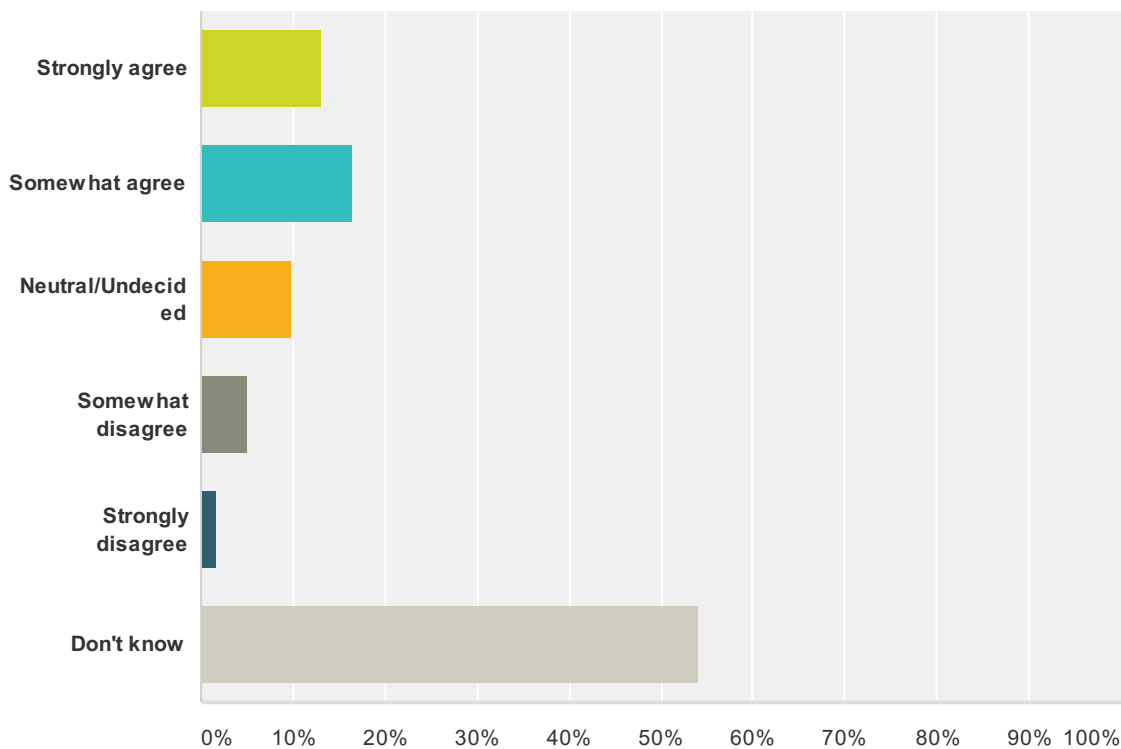
Answered: 63 Skipped: 0



Answer Choices	Responses
Strongly agree	17.46% 11
Somewhat agree	14.29% 9
Neutral/Undecided	9.52% 6
Somewhat disagree	6.35% 4
Strongly disagree	4.76% 3
Don't know	47.62% 30
Total	63

Q7 The Bursar's Office effectively provide TWU students and their families with a complete understanding of their financial responsibility to the University, and facilitate fulfillment of that responsibility through effective payment solutions.

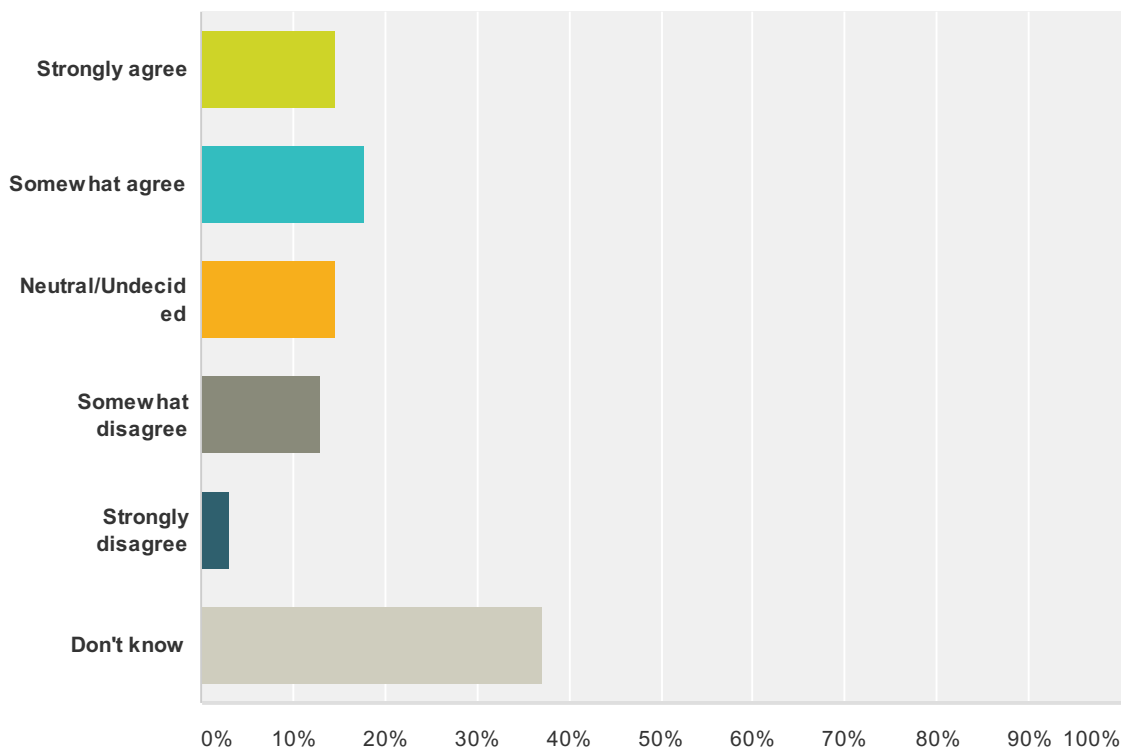
Answered: 61 Skipped: 2



Answer Choices	Responses
Strongly agree	13.11% 8
Somewhat agree	16.39% 10
Neutral/Undecided	9.84% 6
Somewhat disagree	4.92% 3
Strongly disagree	1.64% 1
Don't know	54.10% 33
Total	61

Q8 The Controller’s Office provides excellent stewardship of the University’s fiscal resources.

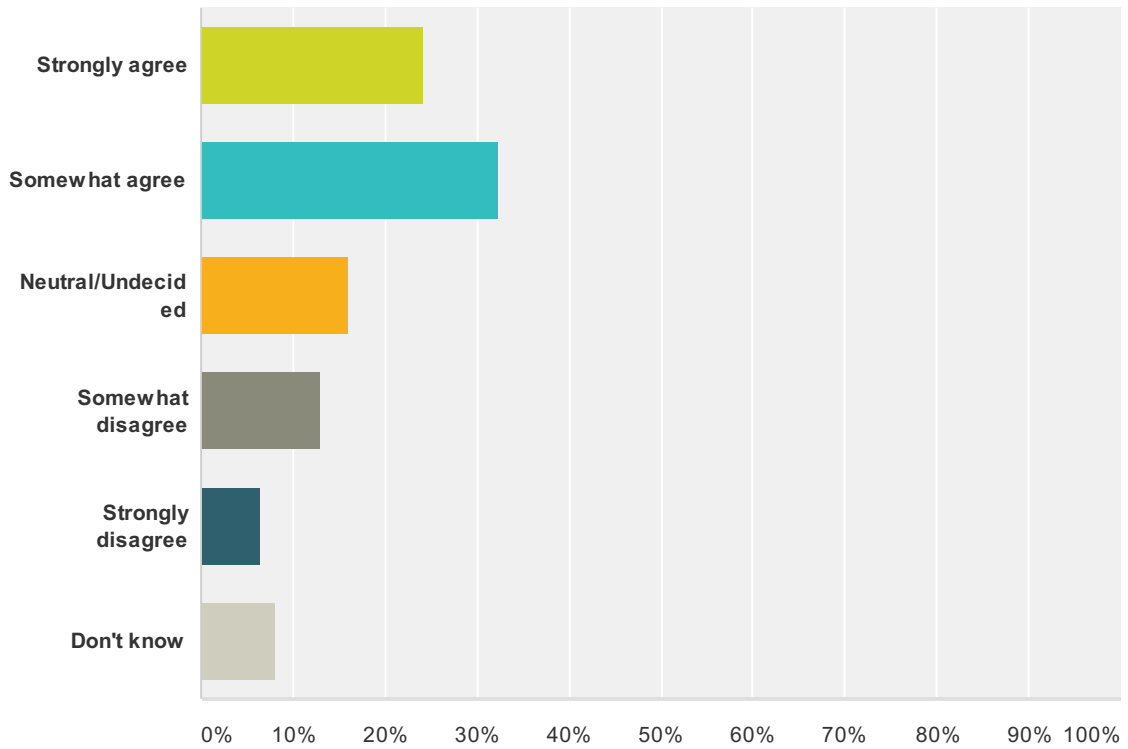
Answered: 62 Skipped: 1



Answer Choices	Responses
Strongly agree	14.52% 9
Somewhat agree	17.74% 11
Neutral/Undecided	14.52% 9
Somewhat disagree	12.90% 8
Strongly disagree	3.23% 2
Don't know	37.10% 23
Total	62

Q9 Facilities Management provides excellent design and construction activities.

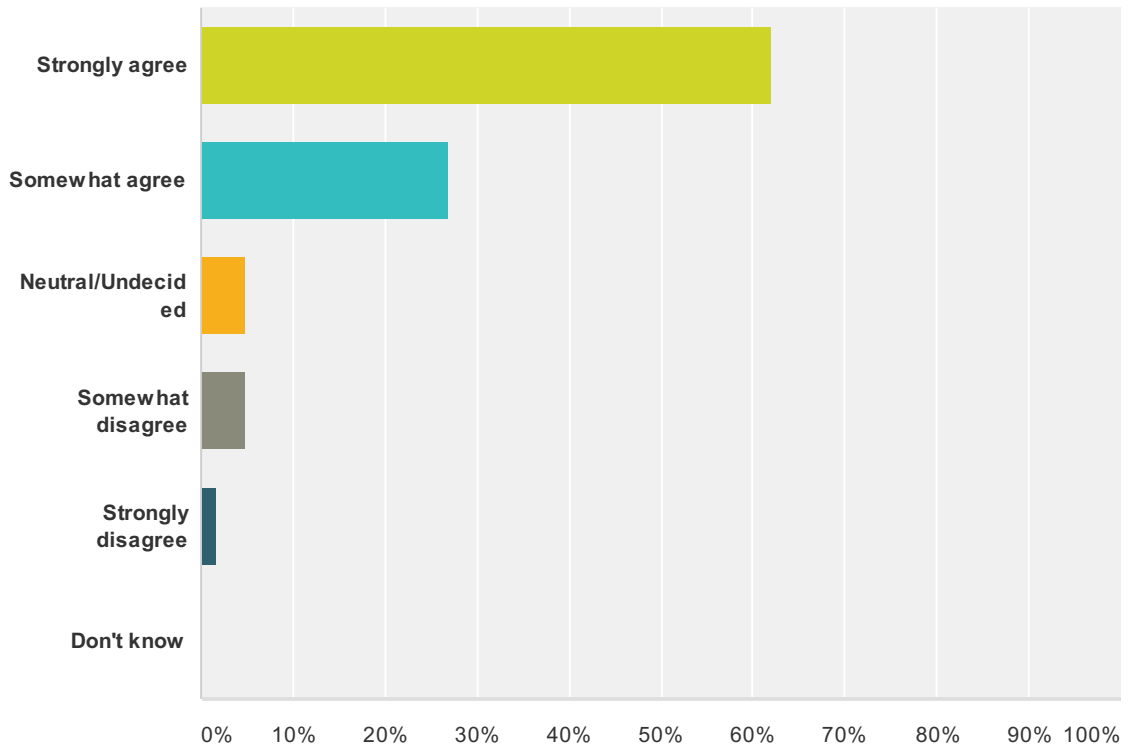
Answered: 62 Skipped: 1



Answer Choices	Responses	
Strongly agree	24.19%	15
Somewhat agree	32.26%	20
Neutral/Undecided	16.13%	10
Somewhat disagree	12.90%	8
Strongly disagree	6.45%	4
Don't know	8.06%	5
Total		62

Q10 Facilities Management provides excellent custodial and ground maintenance.

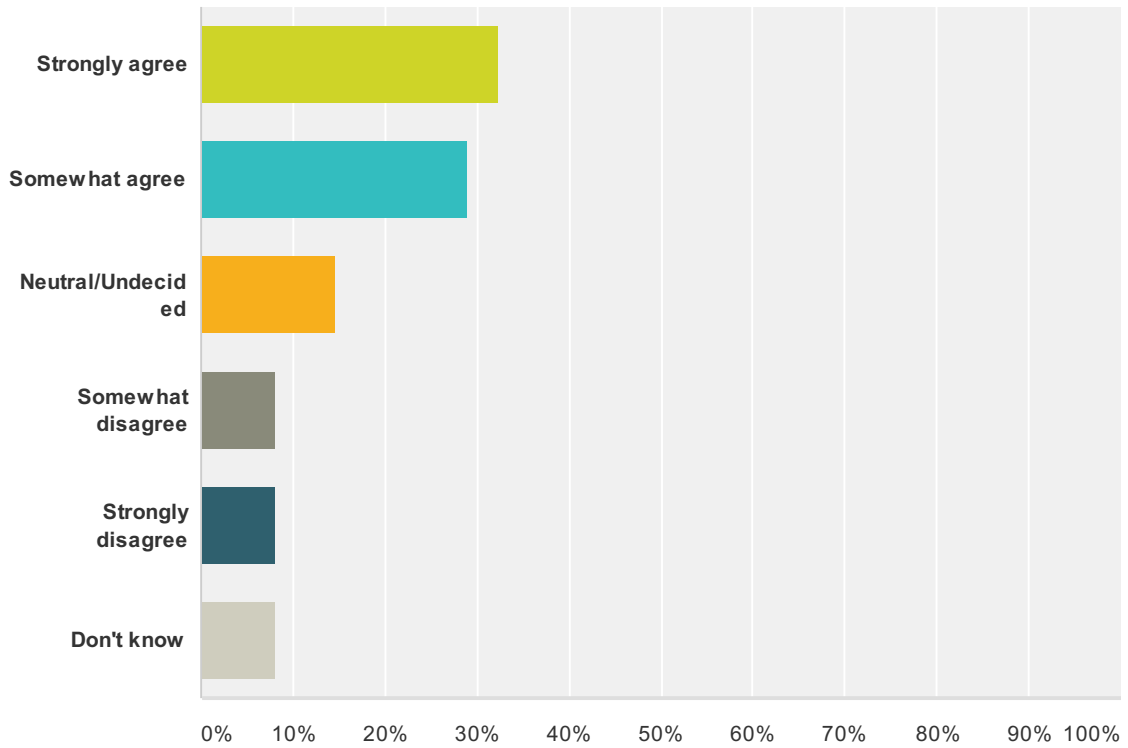
Answered: 63 Skipped: 0



Answer Choices	Responses	
Strongly agree	61.90%	39
Somewhat agree	26.98%	17
Neutral/Undecided	4.76%	3
Somewhat disagree	4.76%	3
Strongly disagree	1.59%	1
Don't know	0.00%	0
Total		63

Q11 Facilities Management provides excellent risk management activities.

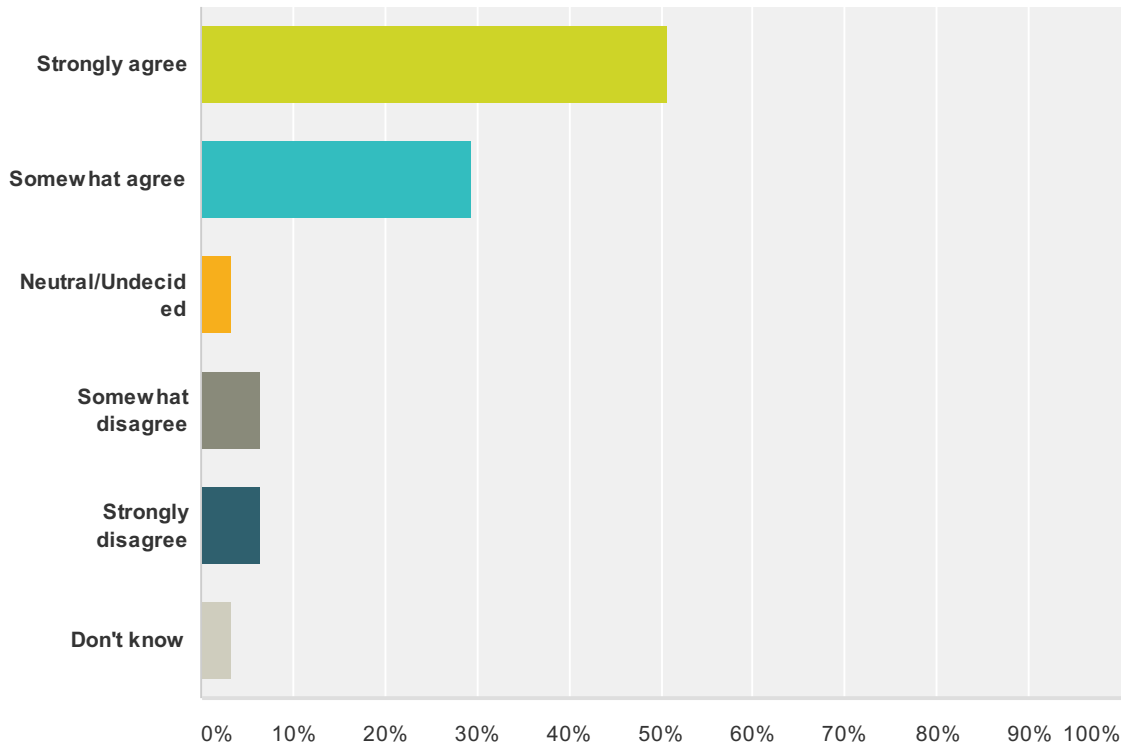
Answered: 62 Skipped: 1



Answer Choices	Responses
Strongly agree	32.26% 20
Somewhat agree	29.03% 18
Neutral/Undecided	14.52% 9
Somewhat disagree	8.06% 5
Strongly disagree	8.06% 5
Don't know	8.06% 5
Total	62

Q12 Facilities Management responds promptly to faculty requests for repairs.

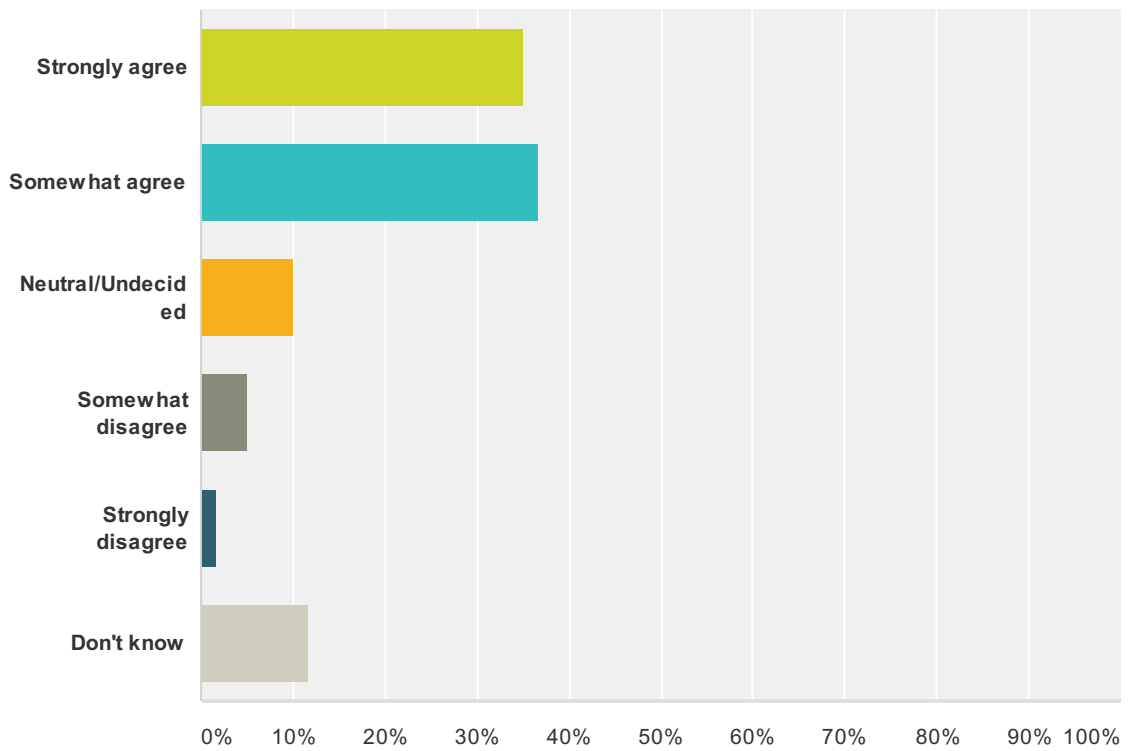
Answered: 61 Skipped: 2



Answer Choices	Responses
Strongly agree	50.82% 31
Somewhat agree	29.51% 18
Neutral/Undecided	3.28% 2
Somewhat disagree	6.56% 4
Strongly disagree	6.56% 4
Don't know	3.28% 2
Total	61

Q13 Key Access Control Office works timely in providing services to faculty, staff, and students.

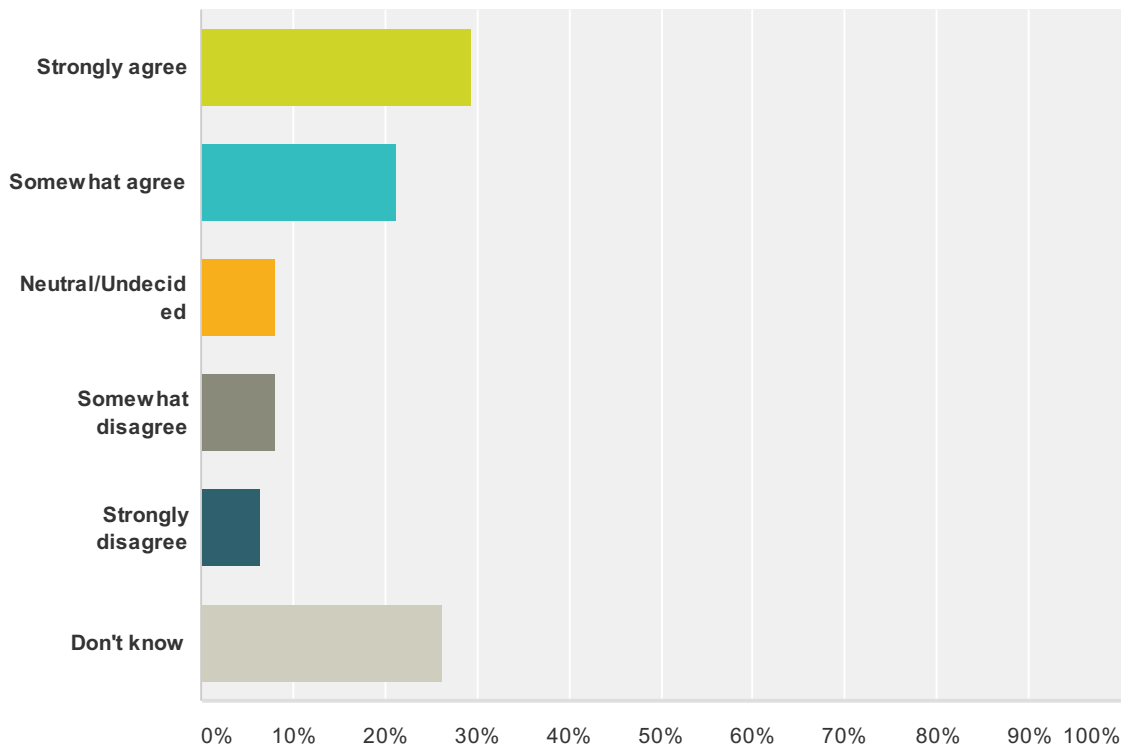
Answered: 60 Skipped: 3



Answer Choices	Responses	
Strongly agree	35.00%	21
Somewhat agree	36.67%	22
Neutral/Undecided	10.00%	6
Somewhat disagree	5.00%	3
Strongly disagree	1.67%	1
Don't know	11.67%	7
Total		60

Q14 The Office of Human Resources offers excellent coordination for compliance with the affirmative action and equal opportunity regulations.

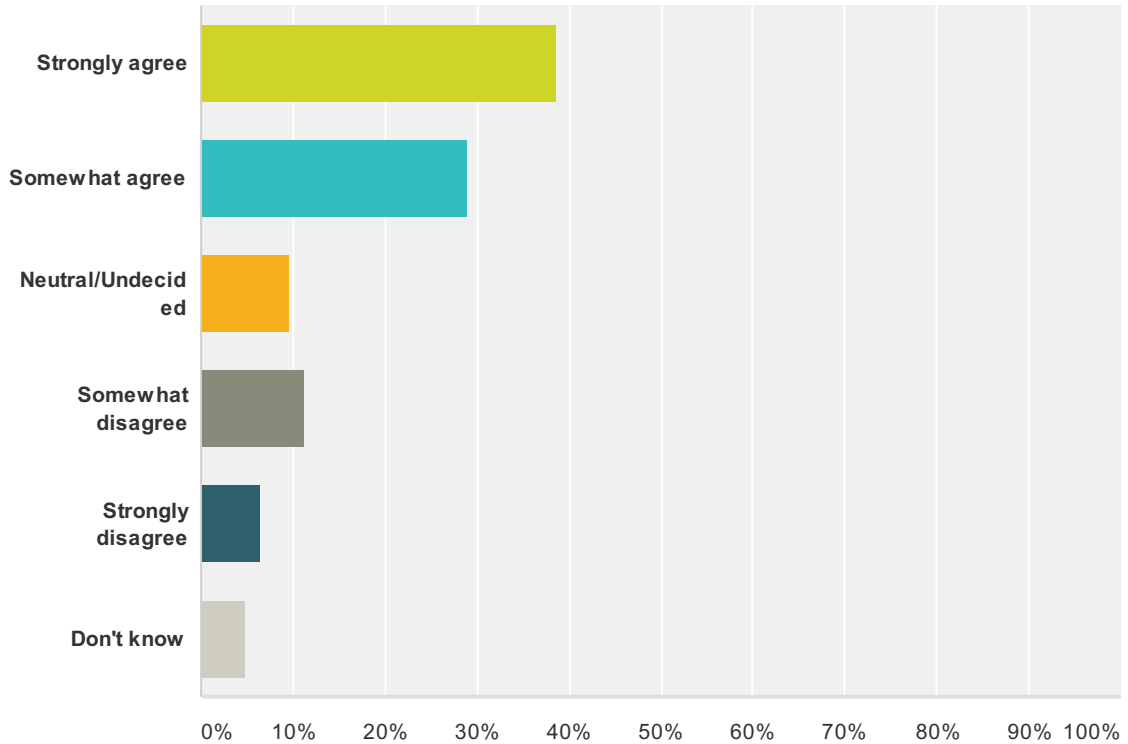
Answered: 61 Skipped: 2



Answer Choices	Responses
Strongly agree	29.51% 18
Somewhat agree	21.31% 13
Neutral/Undecided	8.20% 5
Somewhat disagree	8.20% 5
Strongly disagree	6.56% 4
Don't know	26.23% 16
Total	61

Q15 The Office of Human Resources provides excellent services to employees to understand their benefits and compensation.

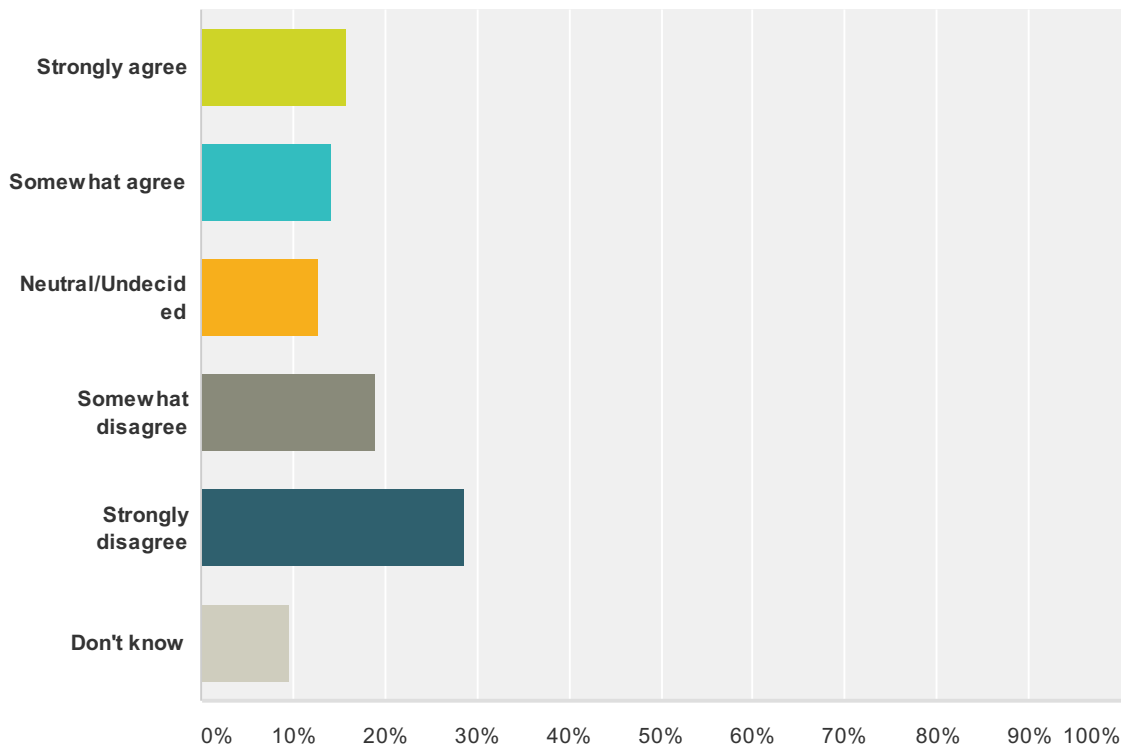
Answered: 62 Skipped: 1



Answer Choices	Responses	
Strongly agree	38.71%	24
Somewhat agree	29.03%	18
Neutral/Undecided	9.68%	6
Somewhat disagree	11.29%	7
Strongly disagree	6.45%	4
Don't know	4.84%	3
Total		62

Q16 The Office of Human Resources provides excellent and timely help regarding recruitment and selection of candidates for faculty and staff positions.

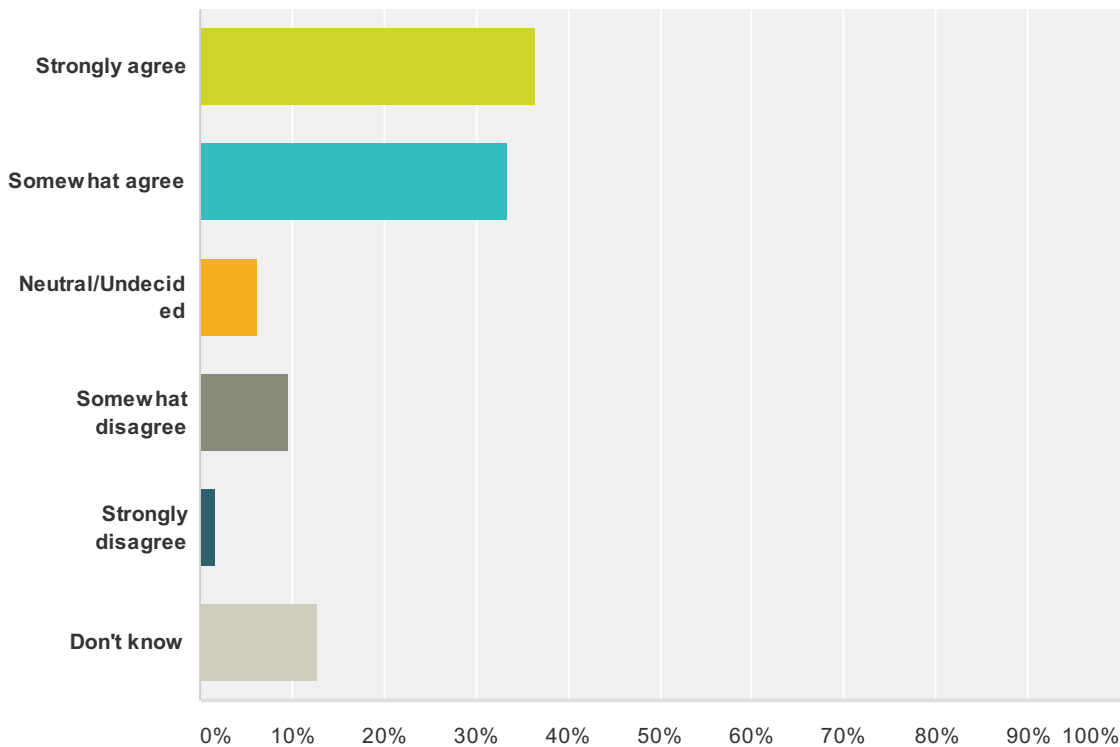
Answered: 63 Skipped: 0



Answer Choices	Responses	
Strongly agree	15.87%	10
Somewhat agree	14.29%	9
Neutral/Undecided	12.70%	8
Somewhat disagree	19.05%	12
Strongly disagree	28.57%	18
Don't know	9.52%	6
Total		63

Q17 The Payroll Office provides and promotes the highest standards of payroll services to meet the needs of the faculty, staff, and students of Texas Woman's University in a pleasant, professional, and efficient manner.

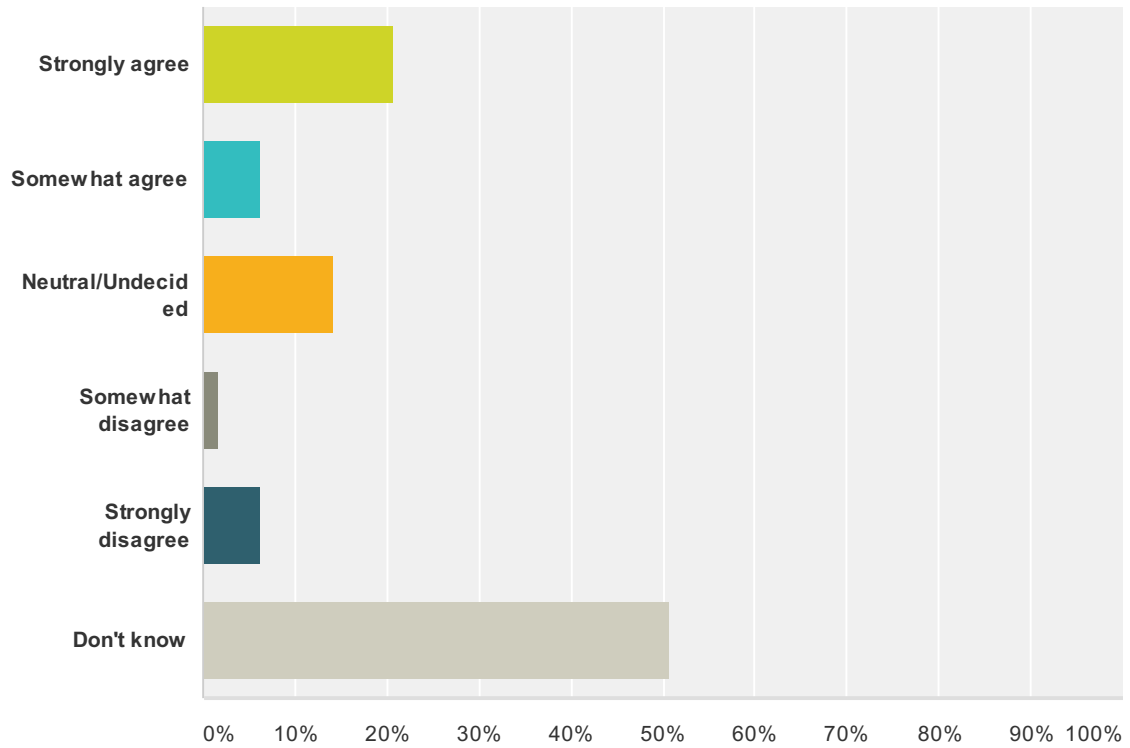
Answered: 63 Skipped: 0



Answer Choices	Responses
Strongly agree	36.51% 23
Somewhat agree	33.33% 21
Neutral/Undecided	6.35% 4
Somewhat disagree	9.52% 6
Strongly disagree	1.59% 1
Don't know	12.70% 8
Total	63

Q18 Printing and copying services are high quality and performed in timely manner.

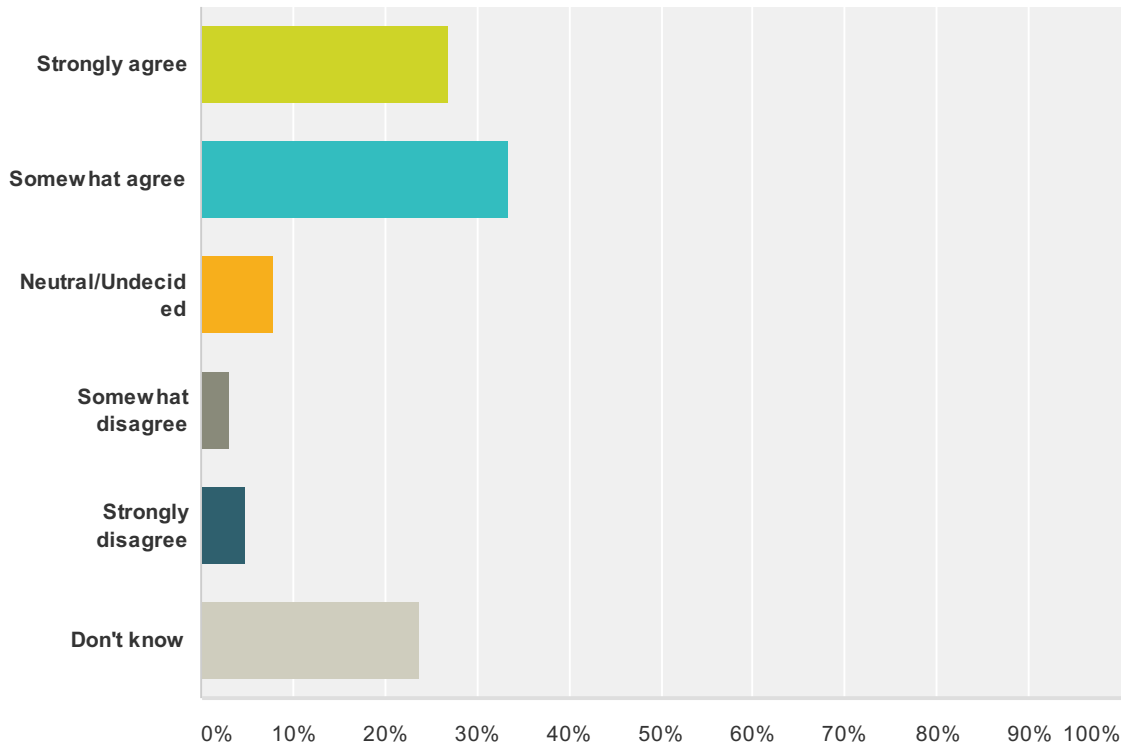
Answered: 63 Skipped: 0



Answer Choices	Responses	
Strongly agree	20.63%	13
Somewhat agree	6.35%	4
Neutral/Undecided	14.29%	9
Somewhat disagree	1.59%	1
Strongly disagree	6.35%	4
Don't know	50.79%	32
Total		63

Q19 Mail services are high quality and performed in timely manner.

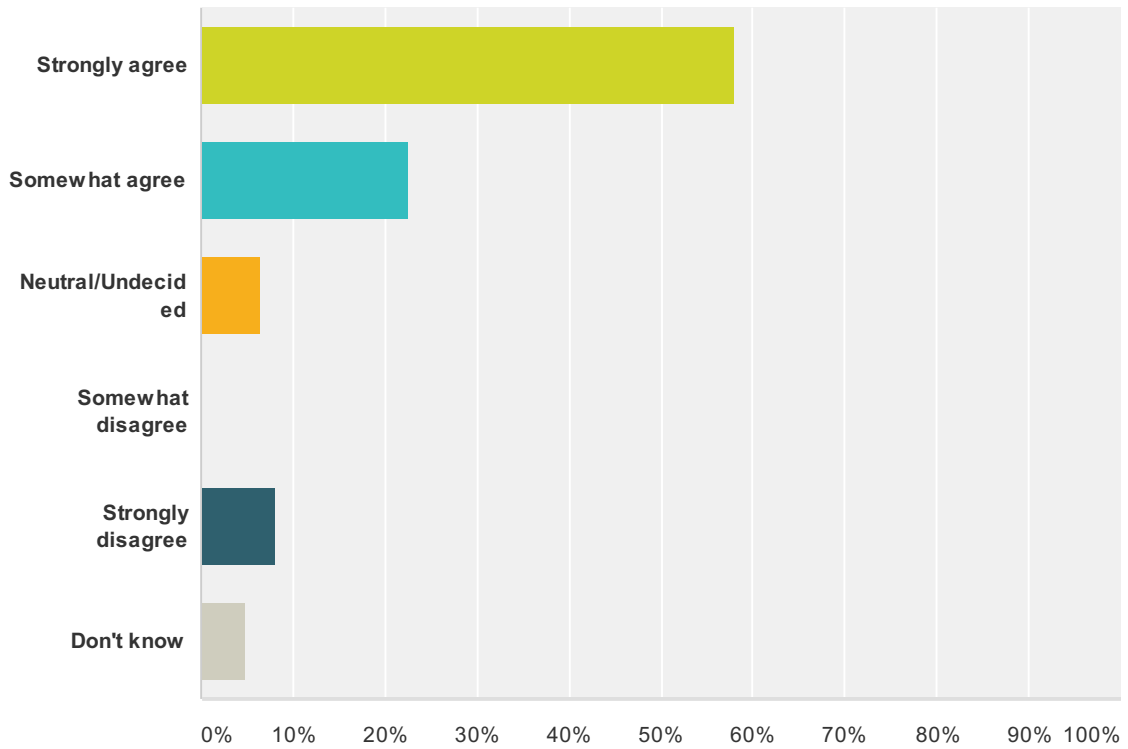
Answered: 63 Skipped: 0



Answer Choices	Responses	
Strongly agree	26.98%	17
Somewhat agree	33.33%	21
Neutral/Undecided	7.94%	5
Somewhat disagree	3.17%	2
Strongly disagree	4.76%	3
Don't know	23.81%	15
Total		63

Q20 Public Safety responds effectively and timely to faculty concerns about campus safety.

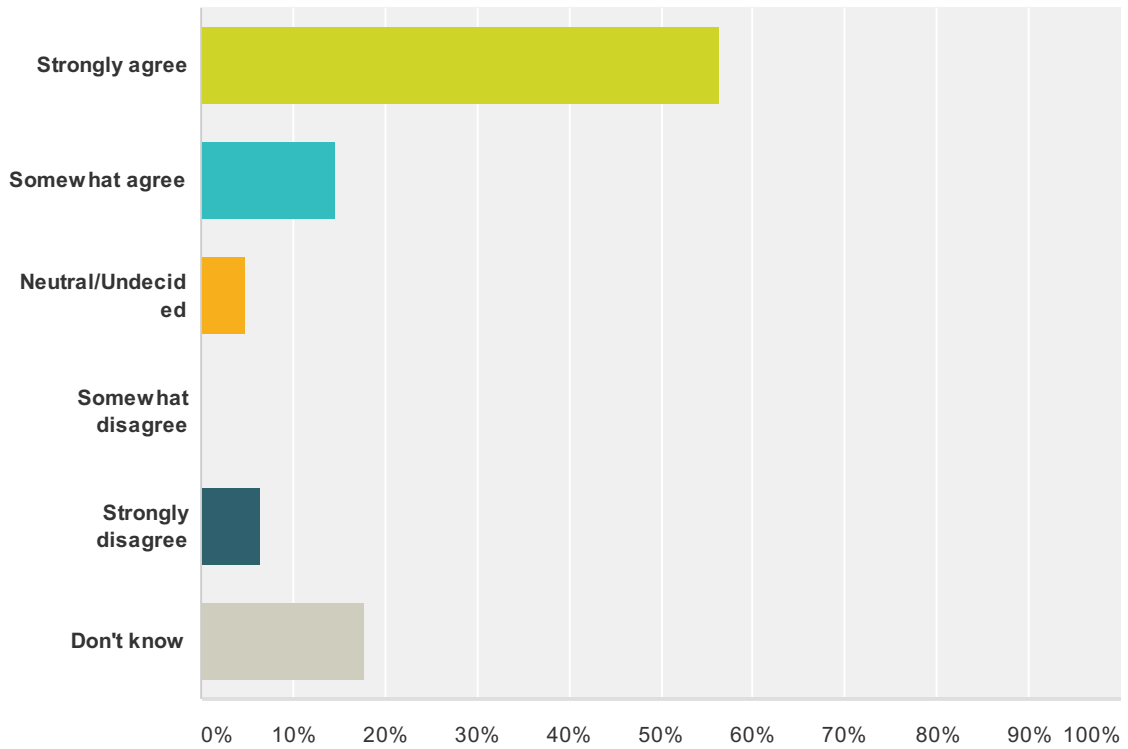
Answered: 62 Skipped: 1



Answer Choices	Responses	
Strongly agree	58.06%	36
Somewhat agree	22.58%	14
Neutral/Undecided	6.45%	4
Somewhat disagree	0.00%	0
Strongly disagree	8.06%	5
Don't know	4.84%	3
Total		62

Q21 Public Safety provides building access and assistance during nights and weekends.

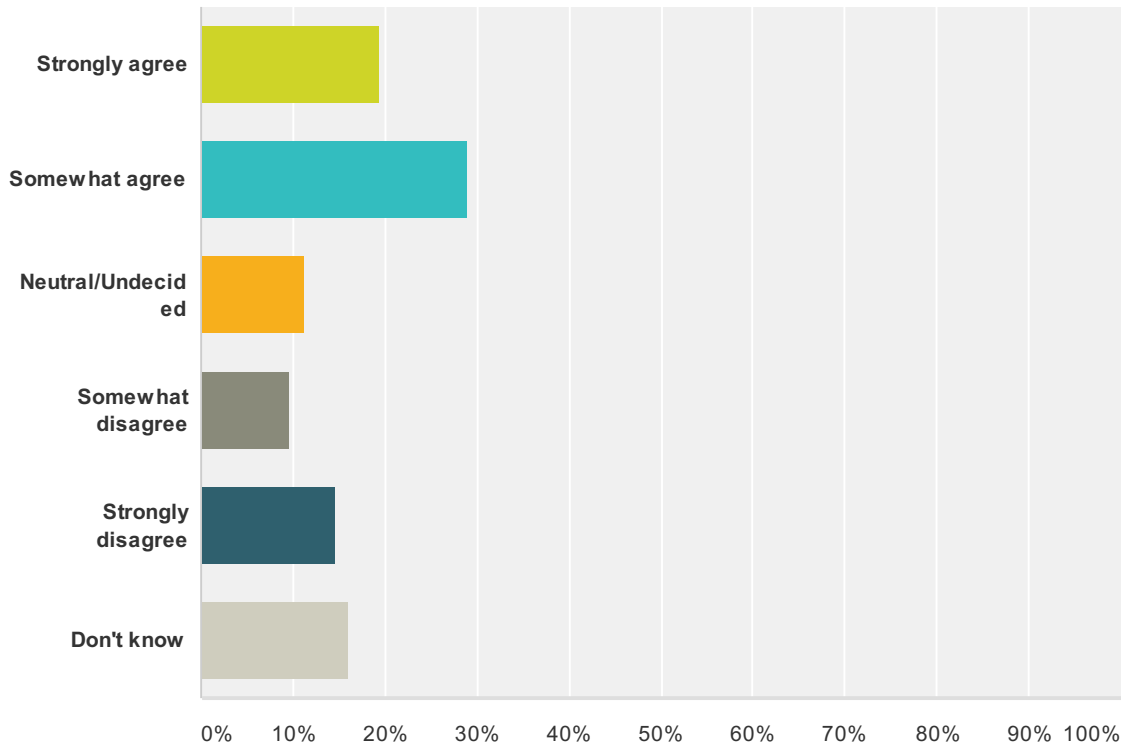
Answered: 62 Skipped: 1



Answer Choices	Responses	
Strongly agree	56.45%	35
Somewhat agree	14.52%	9
Neutral/Undecided	4.84%	3
Somewhat disagree	0.00%	0
Strongly disagree	6.45%	4
Don't know	17.74%	11
Total		62

Q22 Parking administration on all campuses is excellent.

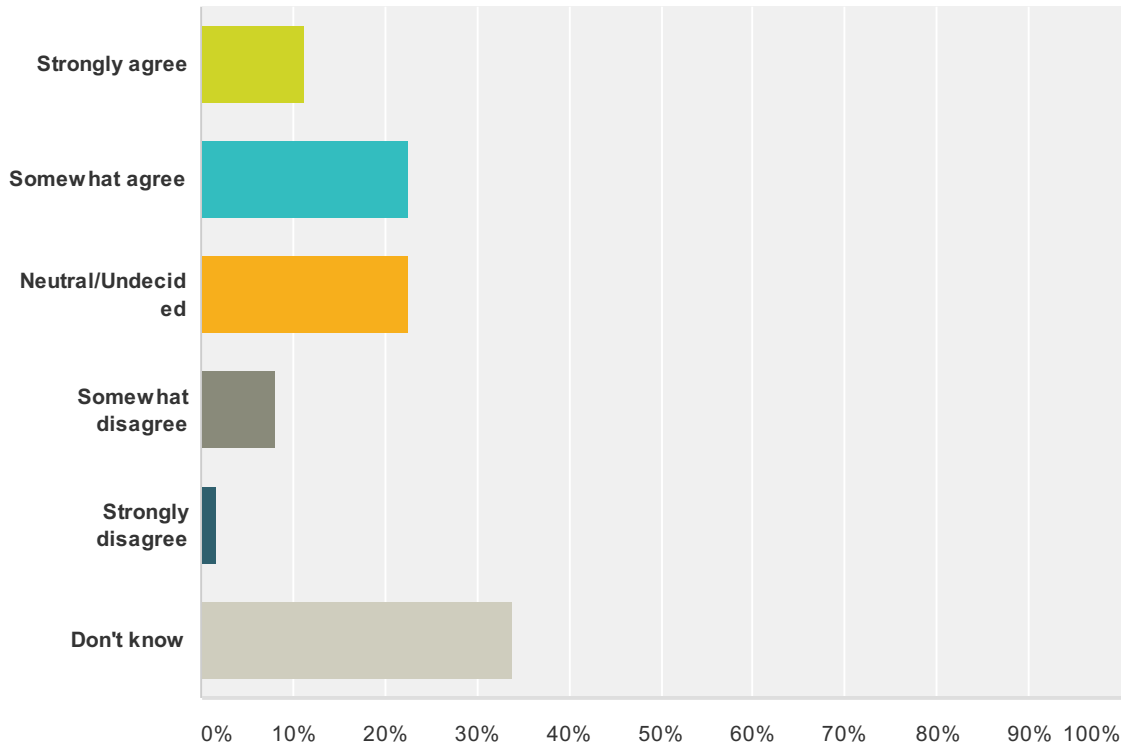
Answered: 62 Skipped: 1



Answer Choices	Responses	
Strongly agree	19.35%	12
Somewhat agree	29.03%	18
Neutral/Undecided	11.29%	7
Somewhat disagree	9.68%	6
Strongly disagree	14.52%	9
Don't know	16.13%	10
Total		62

Q23 Procurement Services commitment to assisting the TWU community in the procurement of goods and services (advertisements, animals, computer and related equipment, office supplies, consulting services, purchasing credit card, food, furniture, proprietary/sole source purchases, etc.) is excellent.

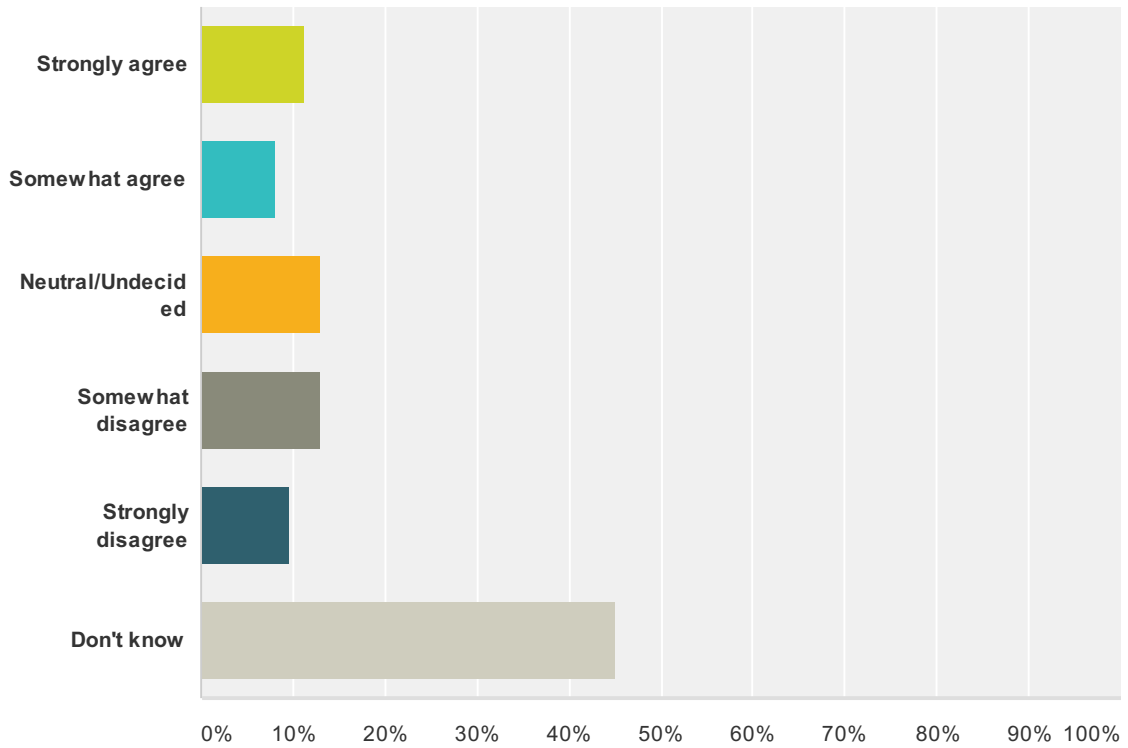
Answered: 62 Skipped: 1



Answer Choices	Responses
Strongly agree	11.29% 7
Somewhat agree	22.58% 14
Neutral/Undecided	22.58% 14
Somewhat disagree	8.06% 5
Strongly disagree	1.61% 1
Don't know	33.87% 21
Total	62

Q24 Leasing the bookstore was a good idea.

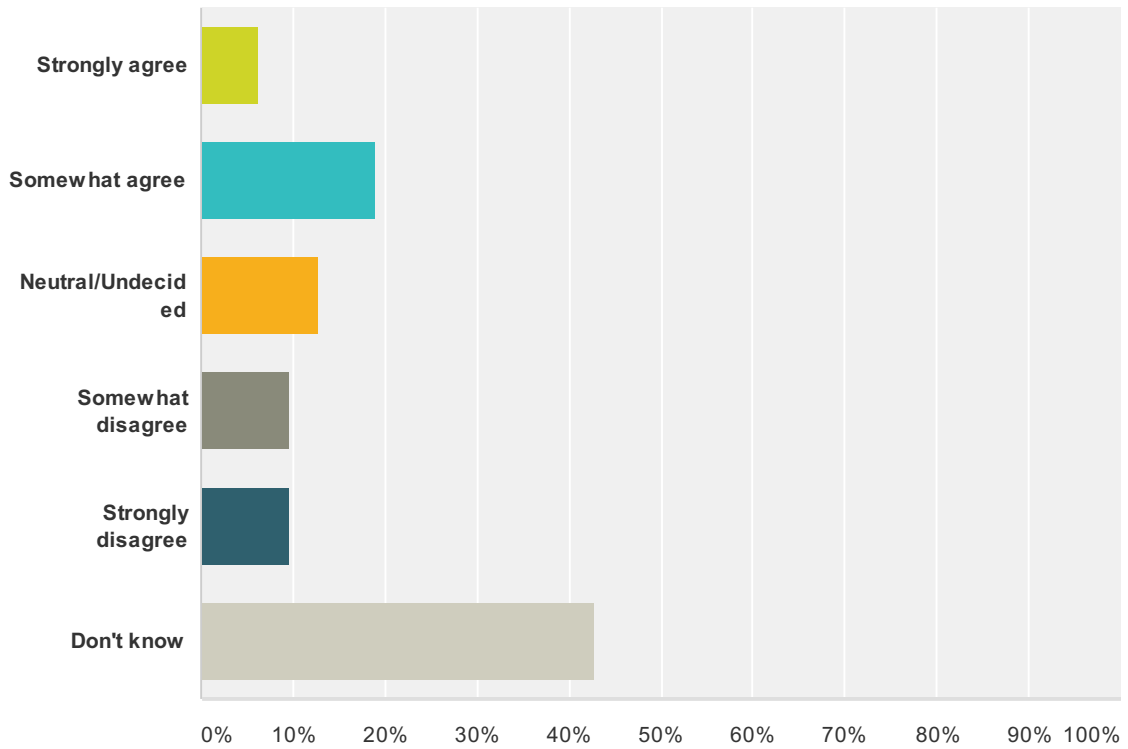
Answered: 62 Skipped: 1



Answer Choices	Responses
Strongly agree	11.29% 7
Somewhat agree	8.06% 5
Neutral/Undecided	12.90% 8
Somewhat disagree	12.90% 8
Strongly disagree	9.68% 6
Don't know	45.16% 28
Total	62

Q25 Oversight of the leasing and operating vending machines on campuses is excellent.

Answered: 63 Skipped: 0



Answer Choices	Responses
Strongly agree	6.35% 4
Somewhat agree	19.05% 12
Neutral/Undecided	12.70% 8
Somewhat disagree	9.52% 6
Strongly disagree	9.52% 6
Don't know	42.86% 27
Total	63