GCMS Home page

Financial Reports Accounts Us	er		
ΑCTIVITY		REPORTS & DATA FILES	NEWS
ALERTS & NOTIFICATIONS > Previous 30 days MOST RECENT POSTING DATE 10/31/2014	0	SCHEDULED REPORTS >	GCMS supports the following Web browsers on Windows® operating syste
O Previous 30 days	2	DATA FILES)	More
O TOTAL LOCKED USERS > Previous 30 days	0	More	
RECENTLY ADDED ACCOUNTS > Previous 30 days	0		
RECENTLY ADDED CARDHOLDER USERS > Drevious 30 days	0		
Previous 30 days			14.3 WHAT'S NEW)
REVIEW REQUIRED		Total Items: 16	5
0 TRANSACTIONS REVIEWED/NOT Previous 30 days	REVIEWE	0/8	14.2 WHAT'S NEW >
TRANSACTIONS APPROVED/NOT Previous 30 days	APPROVE	0/8	ADMINISTRATOR_INSTRUCTIONS_R
			CARDHOLDER_SELF-

Review/Approve Transaction Data

Click on the Financial Tab, Account Summary Heading CitiDirect[®] Global Card Management System

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Home Financial Reports Accounts User		
Account Summary		
A Merchant Summary	REPORTS & DATA FILES	NEWS
Transaction > ONS > 0 Management	SCHEDULED REPORTS >	BROWSER REQUIREMENTS REMINDER)
MOST RECENT POSTING DATE 10/31/2014	COMPLETED REPORTS >	on Windows® operating syste
TOTAL USERS 2 Previous 30 days 2	DATA FILES)	More
O TOTAL LOCKED USERS) O Previous 30 days	More	LINKS CITIMANAGER)
RECENTLY ADDED ACCOUNTS > 0 Previous 30 days		CITIBANK CUSTOM REPORTING)
RECENTLY ADDED CARDHOLDER 0 USERS > Previous 30 days		
	Total Items [,] 16	14.3 WHAT'S NEW)
TRANSACTIONS REVIEWED/NOT REVI	EWED 0/8	14.2 WHAT'S NEW)
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		CARDHOLDER SELF-

2. Choose All Accounts from the drop down items, click "Search".

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iome Financial Reports Accounts User		
A > Search Reporting Structure		
SEARCH REPORTING STRUCTURE		
SEARCH CRITERIA	QUICK LINK	
Search By: All (Account)	Select reporting level)	
Account All (Account)	Search Recently Viewed: None	
Account (Advanced) Account City	Select a C	Quick Link
Account Country Account Name (starts with)		
Account Number (ends with) Account Reports To Name		
- Account State/Drovince		

3. Everyone that you are able to reconcile will appear.

SEARCH CRITERIA			QUIC	LINK			_
Search By: All (A	ccount)		Select	(Your a	assigned reporting	a level)	
		Search	Recen	tly Viewe	ed: None	•	
						Select a Quick	k Link
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EARCH RESUL	TS	_	÷		_	Select a Quick Page 1 of 1	k Link
EARCH RESUL	TS		i		-	Select a Quick	k Link
EARCH RESUL	TS <u>Cardholder Name 2</u>	Account Number	City	State (Country	Select a Quick Page 1 of 1 <u>Reports To</u>	k Link Go Sta
EARCH RESUL	TS <u>Cardholder Name 2</u> 00731TWU	Account Number	City DENTON	State (Country UNITED STATES	Page 1 of 1 Reports To SOTX TEXAS WOMANS UNIV	Go Sta Acti

4. Choose the desired account by clicking on the hyperlinked name.

5. Choose the appropriate reporting cycle, click "Search".

SEARCH CRITERIA		Advanced Search
© Reporting Cycle:	Nov-14 -	
Pata Turan	10/04/2014 to 11/0	03/2014
Date Type:	Posting Date	
C Date Range:	From: 10/04/2014	11
	To: 11/03/2014	11
Date Type:	Posting Date	•
Data available star	ting: 11/05/2011	Search

6. Click "Expand All"

SEARCH	RESULT	S			
Expand All Co	llapse All				
a 🖪 🖸					
Detail	Reviewed	Approved	<u>Postinq</u> <u>Date</u>	<u>Transaction</u> <u>Date</u>	I
4 🕫			10/24/2014	10/23/2014	1
al 🕾			10/31/2014	10/29/2014	0.00
× 🔒	9				
Expand All Co	llapse All				

7. Review the transaction data in the **Accounting Codes Information**. Make sure to review the Expense Description, Account String, and that the receipt most accurately

reflects the Object Code selected. If you are satisfied with the information entered by the cardholder, or if you've entered the appropriate information as the approver, verify that the "**Reviewed**" box is checked and then check "**Approved**" box to prevent further editing. Click "**Save**"



SEARCH RESULTS

To unlock a line the approver will need to take the check mark off Reviewed box then "Save" then take check mark off Approved box then "Save". This will enable you to make changes to the transactions.

Go to <u>https://www.globalmanagement.citidirect.com/sdng/login/login.do</u> and enter your User ID and Password. After (6) invalid attempts, GCMS users will be locked out of the system; you will receive an email from

"Mastercard Worldwide" stating that your account has been locked. It will look like this:

From:	MasterCard Worldwide [sdg2@mastercard.com]	ent:	Mon 6/20/2011 9:5	5 AM
To:	Blackburn, Patricia			
Сс				
Subject:	Account Locked Notice from online application			
Your o Please indivi	nline application account has been locked. contact your administrator to unlock your account and reset your password. If the account was locked and you were not t dual attempting to login, please report this to your administrator as well.	he		

For your convenience, you may call Citi's HELPDESK for 24-hour toll free customer service to have your password reset at number on back of your card - **1.800.248.4553 (option 1) (option 1)** informing Customer Service that you have **GCMS.** Citi will send you temporary password so you can log in and reset your password.

Locked out due to Dual Authentication Failure (which means wrong answer to Challenge Question).

After 6 incorrect answers to the Challenge question you will be locked out and will receive an email from

"Mastercard Worldwide". It will look like this:

From: To:	MasterCard Worldwide [sdg2@mastercard.com] Blackburn, Patricia	:19 AM
Сс		
Subject:	Notice of locked user profile from online application	_
Your c	online application user profile has been locked because of dual authentication failure at login.	
Please	e contact your administrator to unlock your profile. You will receive notification when your profile has been unlocked.	
If you access	u were not the individual who caused the profile to be locked, notify your administrator that another user has attempted unauthorized s to your profile.	

For your convenience, you may call Citi's HELPDESK for 24-hour toll free customer service to have your profile unlocked at number on the back of your card - **1.800.248.4553 (option 1) (option 1)** informing Customer Service that you have **GCMS.**

Forgot Your Password/Pin

To receive a temporary password

- 1. On the Sign In page, click **Forgot password/pin?** The **Forgot password/pin** Screen opens.
- 2. In the Password Reset section, enter the required information.
 - Enter your valid **user ID**.
 - Select your **Security Question**. (This was setup at your first login. This is not a Challenge Question. It is a Security Question).
 - Enter your **Security Answer** just as you entered it at your first login.
 - The Security Question and the answer <u>must be answered correctly</u> to receive an email with a temporary password. You will not receive an email if question is not answered correctly.

3. Click Submit. You will receive a temporary password in an e-mail message. This is a one-time password, which allows you to log in and define a new password. If question or answer was incorrect, you will not receive an email.

Note: The temporary password expires after 60 days.

• E-mails will be sent to cardholders and supervisors by P Card Program Administrator using Online Reporting through Citibank. Please make sure you read e-mails from **Online Reporting**.

Website to login:

https://www.globalmanagement.citidirect.com/sdportal/home.view