

# **Texas Woman's University**

Denton · Dallas · Houston

## **Texas Woman's University Office of Student Financial Aid General Consumer Information**

Review Dates:  
November 2016

Next Review Dates:  
November 2017

In accordance with regulations established by the Higher Education Act of 1965, as amended, postsecondary education institutions are required to provide and disclose certain information to all current and prospective students and employees. Listed below you will find various resources through which you may access all pertinent information regarding Texas Woman's University. Each resource includes both websites and phone numbers where applicable. Additionally, this information is available in document form by submitting a request through the appropriate person or department.

Information	Contact	Phone	Website (if applicable)
<b>Academic Programs</b>	Provost & Vice President for Academic Affairs P.O. Box 425617 Denton, TX 76204-5617	(940) 898-3301	<a href="http://www.twu.edu/programs-majors/">www.twu.edu/programs-majors/</a>
<b>Accreditation</b>	Provost & Vice President for Academic Affairs P.O. Box 425617 Denton, TX 76204-5617	(940) 898-3301	<a href="http://www.twu.edu/sacs/">www.twu.edu/sacs/</a>
<b>Admissions and General School Information</b>	Admissions P.O. Box 425589 Denton, TX 76204	(940) 898-3188	Undergraduate: <a href="http://www.twu.edu/admissions/counselors.asp">www.twu.edu/admissions/counselors.asp</a>  Grad: <a href="http://www.twu.edu/gradschool/">www.twu.edu/gradschool/</a>
<b>Articulation Agreements</b>	Admissions P.O. Box 425589 Denton, TX 76204	(940) 898-3188	<a href="https://www.twu.edu/admissions-processing/transfer-equivalency-guides/">https://www.twu.edu/admissions-processing/transfer-equivalency-guides/</a>
<b>Athletic Participation Rates, Financial Support Data, Completion or Graduation Rates and Transfer-Out Rates, Unduplicated Head Count of Individuals who Participated on at least One Varsity Team, and Athletic Revenue and Expenses</b>	Director of Athletics P.O. Box 425349 Denton, TX 76204-5349	(940) 898-2378	<a href="http://www.twuathletics.com/">www.twuathletics.com/</a>

<b>Completion or Graduation Rate and Transfer-Out Rate for First-Time Freshmen</b>	Provost & Vice President for Academic Affairs P.O. Box 425617 Denton, TX 76204-5617	(940) 898-3301	
<b>Cost of Attending</b>	Office of Financial Aid P.O. Box 452408 Denton, TX 76204-5408	(940) 898-3064	<a href="http://www.twu.edu/costs/">www.twu.edu/costs/</a>
<b>Crime Log and Annual Campus Security &amp; Fire Safety Report</b>	Department of Public Safety P.O. Box 425767 Denton, TX 76204-5767	(940) 898-2911	<a href="http://www.twu.edu/dps/">www.twu.edu/dps/</a>
<b>Disability Support Services</b>	Director of Disability Support Services P.O. Box 425966 Denton, TX 76204-5966	(940) 898-3835	<a href="http://www.twu.edu/disability-support-services/">www.twu.edu/disability-support-services/</a>
<b>Drug and Alcohol Abuse Prevention</b>	Department of Public Safety P.O. Box 425767 Denton, TX 76204-5767	(940) 898-2911	<a href="http://www.twu.edu/dps/">www.twu.edu/dps/</a>
<b>Drug-Free Workplace</b>	Department of Public Safety P.O. Box 425767 Denton, TX 76204-5767	(940) 898-2911	<a href="http://www.twu.edu/dps/">www.twu.edu/dps/</a>
<b>Emergency Notification</b>	Department of Public Safety P.O. Box 425767 Denton, TX 76204-5767	(940) 898-2911	<a href="http://www.twu.edu/dps/">www.twu.edu/dps/</a>
<b>Family Education Rights and Privacy Act (FERPA)</b>	Office of the Registrar P.O. Box 425559 Denton, TX 76204	(940) 898-3036	<a href="http://www.twu.edu/registrar/">www.twu.edu/registrar/</a>
<b>Financial Aid Programs (including Title IV eligibility for Study Abroad Programs)</b>	Office of Financial Aid P.O. Box 425408 Denton, TX 76204-5408	(940) 898-3064	<a href="http://www.twu.edu/finaid/">www.twu.edu/finaid/</a>
<b>Financial Aid Repayments Due to Withdrawal or Dropped Courses</b>	Office of Financial Aid P.O. Box 425408 Denton, TX 76204	(940) 898-3064	<a href="http://www.twu.edu/finaid/repayments.asp">www.twu.edu/finaid/repayments.asp</a>

<b>International Study or Education Abroad</b>	Education Abroad P.O. Box 425978 Denton, TX 76204	(940) 898-4115	<a href="http://www.twu.edu/education-abroad/">www.twu.edu/education-abroad/</a>
<b>Net Price Calculator</b>	Office of Financial Aid P.O. Box 425408 Denton, TX 76204-5408	(940) 898-3064	<a href="http://www.twu.edu/finaid/">www.twu.edu/finaid/</a>
<b>Timely Warnings of Crimes on Campus</b>	Department of Public Safety P.O. Box 425767 Denton, TX 76204-5767	(940) 898-2911	<a href="http://www.twu.edu/dps/">www.twu.edu/dps/</a>
<b>Tuition and Fee Refund Policy</b>	Student Accounts and Bursar P.O. Box 425439 Denton, TX 76204	(940) 898-3570	<a href="http://www.twu.edu/bursar/refunds/">http://www.twu.edu/bursar/refunds/</a>
<b>Vaccination (Immunization) Policy</b>	Student Health Services P.O. Box 425467 Denton, TX 76204	(940) 898-3826	<a href="http://www.twu.edu/student-health-services/default.asp">www.twu.edu/student-health-services/default.asp</a>
<b>Withdrawing from TWU</b>	Office of the Registrar P.O. Box 425559 Denton, TX 76204	(940) 898-3036	<a href="http://www.twu.edu/registrar/dropping-withdrawing.asp">www.twu.edu/registrar/dropping-withdrawing.asp</a>

## Office of the Ombudsman

The U.S. Department of Education, Office of the Ombudsman, was established to assist borrowers that have disputed the terms of their William D. Ford Federal Direct Loan, Federal Family Education Loan or Federal Perkins Loan in writing and the institution has not resolved the dispute. The Ombudsman can be contacted at the following address:

U.S. Department of Education  
FSA Ombudsman Group  
P.O. Box 1843  
Monticello, KY 42633

**On-line Assistance:** <http://studentaid.gov/repay-loans/disputes/prepare>

**Phone:** 877-557-2575

**Fax:** 606-396-4821

Out of state students who wish to obtain information on programs offered by their home state to assist with educational expenses should contact their state higher education agency at the number listed below:

<b>State Higher Education Agencies</b>		
<b>State</b>	<b>Telephone No.</b>	<b>Web Site</b>
<b>Alabama</b>	800-960-7773	<a href="http://www.ache.state.al.us">www.ache.state.al.us</a>
<b>Alaska</b>	800-441-2962	<a href="http://www.alaskaadvantage.state.ak.us">www.alaskaadvantage.state.ak.us</a>
<b>Arizona</b>	602-258-2435	<a href="http://www.azhighered.org">www.azhighered.org</a>
<b>Arkansas</b>	800-547-8839	<a href="http://www.arkansashighered.com">www.arkansashighered.com</a>
<b>California</b>	888-224-7268	<a href="http://www.csac.ca.gov">www.csac.ca.gov</a>
<b>Colorado</b>	303-866-2723	<a href="http://www.state.co.us/cche">www.state.co.us/cche</a>
<b>Connecticut</b>	860-947-1855	<a href="http://www.ctdhe.org">www.ctdhe.org</a>
<b>Delaware</b>	800-292-7935	<a href="http://www.doe.state.de.us/high-ed">www.doe.state.de.us/high-ed</a>
<b>District of Columbia</b>	202-727-6436	<a href="http://www.seo.dc.gov">www.seo.dc.gov</a>
<b>Florida</b>	888-827-2004	<a href="http://www.floridastudentfinancialaid.org">www.floridastudentfinancialaid.org</a>
<b>Georgia</b>	800-505-4732	<a href="http://www.gsfc.org">www.gsfc.org</a>
<b>Hawaii</b>	808-956-8111	<a href="http://www.hawaii.edu/acadmics/admissions/aid.html">www.hawaii.edu/acadmics/admissions/aid.html</a>
<b>Idaho</b>	208-332-1574	<a href="http://www.boardofed.idaho.gov/scholarships">www.boardofed.idaho.gov/scholarships</a>
<b>Illinois</b>	800-899-4722	<a href="http://www.collegezone.com">www.collegezone.com</a>
<b>Indiana</b>	888-528-4719	<a href="http://www.in.gov/ssaci">www.in.gov/ssaci</a>
<b>Iowa</b>	800-383-4222	<a href="http://www.iowacollegeaid.org">www.iowacollegeaid.org</a>
<b>Kansas</b>	785-296-3421	<a href="http://www.kansasregents.org">www.kansasregents.org</a>
<b>Kentucky</b>	800-928-8926	<a href="http://www.kheaa.com">www.kheaa.com</a>
<b>Louisiana</b>	800-259-5626	<a href="http://www.osfa.state.la.us">www.osfa.state.la.us</a>
<b>Maine</b>	800-228-3734	<a href="http://www.famemaine.com">www.famemaine.com</a>
<b>Maryland</b>	800-974-1024	<a href="http://www.mhec.state.md.us">www.mhec.state.md.us</a>
<b>Massachusetts</b>	617-727-9420	<a href="http://www.osfa.mass.edu">www.osfa.mass.edu</a>
<b>Michigan</b>	800-642-5626	<a href="http://www.michigan.gov/mistudentaid">www.michigan.gov/mistudentaid</a>
<b>Minnesota</b>	800-657-3866	<a href="http://www.ohe.state.mn.us">www.ohe.state.mn.us</a>
<b>Mississippi</b>	800-327-2980	<a href="http://www.ihl.state.ms.us">www.ihl.state.ms.us</a>

<b>Missouri</b>	800-473-6757	<a href="http://www.dhe.mo.gov">www.dhe.mo.gov</a>
<b>Montana</b>	406-444-6570	<a href="http://www.oche.montana.edu">www.oche.montana.edu</a>
<b>Nebraska</b>	402-471-2847	<a href="http://www.ccpe.state.ne.us">www.ccpe.state.ne.us</a>
<b>Nevada</b>	775-687-9200	<a href="http://www.doe.nv.gov">www.doe.nv.gov</a>
<b>New Hampshire</b>	603-271-2555	<a href="http://www.state.nh.us/postsecondary">www.state.nh.us/postsecondary</a>
<b>New Jersey</b>	800-792-8670	<a href="http://www.hesaa.org">www.hesaa.org</a>
<b>New Mexico</b>	800-279-9777	<a href="http://www.hed.state.nm.us">www.hed.state.nm.us</a>
<b>New York</b>	888-697-4372	<a href="http://www.hesc.org">www.hesc.org</a>
<b>North Carolina</b>	866-866-2362	<a href="http://www.cfnc.org">www.cfnc.org</a>
<b>North Dakota</b>	701-328-4114	<a href="http://www.ndus.edu">www.ndus.edu</a>
<b>Ohio</b>	888-833-1133	<a href="http://www.regents.state.oh.us/sgs">www.regents.state.oh.us/sgs</a>
<b>Oklahoma</b>	800-858-1840	<a href="http://www.okhighered.org">www.okhighered.org</a>
<b>Oregon</b>	800-452-8807	<a href="http://www.osac.state.or.us">www.osac.state.or.us</a>
<b>Pennsylvania</b>	800-692-7392	<a href="http://www.pheaa.org">www.pheaa.org</a>
<b>Rhode Island</b>	800-922-9855	<a href="http://www.riheaa.org">www.riheaa.org</a>
<b>South Carolina</b>	877-349-7183	<a href="http://www.che.sc.gov">www.che.sc.gov</a>
<b>South Dakota</b>	605-773-3455	<a href="http://www.sdbor.edu">www.sdbor.edu</a>
<b>Tennessee</b>	800-342-1663	<a href="http://www.state.tn.us/tsac">www.state.tn.us/tsac</a>
<b>Texas</b>	888-311-8881	<a href="http://www.collegefortexans.com">www.collegefortexans.com</a>
<b>Utah</b>	800-418-8757	<a href="http://www.utahsbr.edu">www.utahsbr.edu</a>
<b>Vermont</b>	800-642-3177	<a href="http://www.vsac.org">www.vsac.org</a>
<b>Virginia</b>	877-516-0138	<a href="http://www.schev.edu">www.schev.edu</a>
<b>Washington</b>	888-535-0747	<a href="http://www.hecb.wa.gov">www.hecb.wa.gov</a>
<b>West Virginia</b>	888-825-5707	<a href="http://www.wvnet.edu">www.wvnet.edu</a>
<b>Wisconsin</b>	608-267-2206	<a href="http://www.heab.wisconsin.gov">www.heab.wisconsin.gov</a>
<b>Wyoming</b>	307-777-7690	<a href="http://www.k12.wy.us">www.k12.wy.us</a>
<b>American Samoa</b>	011-684-699-9155	<a href="http://www.ascc.as">www.ascc.as</a>
<b>Guam</b>	671-735-2288	<a href="http://www.uog.edu">www.uog.edu</a>
<b>Northern Mariana Islands</b>	670-234-5409	<a href="http://www.nmcnet.edu">www.nmcnet.edu</a>

<b>Puerto Rico</b>	787-724-7100	<a href="http://www.ces.gobierno.pr">www.ces.gobierno.pr</a>
<b>Republic of the Marshall Islands</b>	692-625-3108	<a href="http://www.rmischolarship.net">www.rmischolarship.net</a>
<b>Republic of Palau</b>	680-488-2471	None
<b>Virgin Islands</b>	1-340-774-4546	<a href="http://www.doe.vi">www.doe.vi</a>