

Heather Speed

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EDUCATION

Doctor of Education (Ed.D.) Student Affairs/Services Administration,
University of North Texas, August 2011

M.A. – U.S. History, University of North Texas, 1996

B.A. - Political Science, Sam Houston State University, 1993

PROFESSIONAL EXPERIENCE

Texas Woman's University, Denton, TX

1998 to present

Texas Woman's University is a comprehensive public university, primarily for women, of approximately 13,000 students. As a teaching and research institution, the University emphasizes the liberal arts and specializes in the health sciences.

Dean of Students

2008 to present

Responsible for the supervision of the Student Union, Career Services, the Center for Student Development and Orientation (student activities – Greek life, new student orientation, student government, leadership, volunteer services, programming), International Education (international students and study abroad), the Counseling Center and Commuter and Non-traditional Student Services at the Denton, Dallas and Houston campuses. Responsible for the implementation of the Student Code of Conduct and disciplinary process as well as the promotion and education of academic integrity practices to students. Responsible for twenty-four budgets exceeding 6 million dollars. Support the Division of Student Life by assisting in the management of Housing, Student Health Services, Fitness and Recreation, Food Services, Intercultural Services and Conference Services. Provide leadership to formulate college policies that create a supportive environment for educational success and student development. Supervise a staff of 27 full-time professionals. Responsible for the interpretation of university policy procedures including the Student Handbook.

Director

2001 to 2008

Center for Student Development and Student Orientation

Responsible for all areas involving student life, student activities programming, student activities special events, nontraditional student services, volunteer student services, student government, student organizations, parent programs, Greek organizations, and leadership development at the Denton, Dallas, and Houston campuses. Responsible for new student, transfer, graduate, and international student orientation at the Denton campus. Assist with the coordination of the professional program orientation at the Parkland and Presbyterian campuses. Involved in disciplinary counseling and conflict resolution for student organizations at all three campuses. Responsible for thirteen budgets exceeding 1 million dollars. Supervise a staff of 10 full-time staff including two coordinators on the Dallas and Houston campuses. Develop assessment and student satisfaction strategies for the university, which result in information for retention plans including Freshman Experience Survey,

Cooperative Institutional Research Program (CIRP), Your First College Year (YFCY) and Student Satisfaction Inventory (SSI).

Coordinator of Student Programs

1998 to 2001

Responsible for advising and assisting in all matters involving the Programming Board (e.g., coordinating promotions, contracts, reservations, media, transportation). Responsible for the planning and coordinating of educational and entertaining programs for TWU students, faculty, staff, and off campus patrons; programming budget of \$70,000; recruiting and training the Orientation Leaders and programming board chairs. Responsible for promoting, planning, and implementing university wide programs including Family Day and Redbud Leadership Awards Festival. Responsible for mediating student disputes as a member of the TWU Mediation Team. Assisted with the coordination and facilitation of Orientation. Facilitated leadership development through workshops, retreats, and one-on-one mentoring.

University of North Texas

1997 to 1998

The University of North Texas, a comprehensive, state-assisted, coeducational institution of higher education of approximately 29,000 students, is the flagship of a multi-institutional university system.

Event Coordinator

1997 to 1998

Responsible for coordinating space for meetings, conferences, weddings, vendors for the University Union, determining customers' needs regarding facilities, catering, and technical equipment. Schedule and coordinate events with all relevant departments (e.g., catering, security, operations, technical, etc.). Facilitate conflict resolution program for Student Union staff of 100+. Assist in the development and creation of the web site for University Union services (catering, media, operations, scheduling). Facilitate the search for a new reservations software package for the University Union – interview surrounding universities, contact software companies, and direct meetings to update department, and focus direction of the search.

TEACHING EXPERIENCE

Contemporary Learning in Higher Education, University 1011, TWU, 2004. This one hour credit course provides an educational, psychological, and social foundation of thinking and learning for the adult learner.

WORKSHOP PRESENTATIONS

TACUSPA/NASPA Region III Summer Symposium, "Step Up To The Plate – Take Control of Your Career!", 2005 (co-presenter)

First Year Experience National Conference, "A Seamless Approach to Orientation," 2004 (co-presenter)

First Year Experience International Conference, "A Seamless Approach to Orientation," 2004 (co-presenter)

North Texas Leadership Consortium-Conference Presenter, "Building a Foundation on Leadership," 1999

ASSESSMENT

Responsible for coordinating and evaluating the following:

Student Satisfaction Survey (SSI), TWU, 2001, 2002 and 2003, 2007
 Cooperative Institutional Research Program (CIRP), TWU 2001, 2004, 2007
 Your First College Year (YFCY)
 Freshman Experience Survey (FES), TWU 2001-2010
 Transfer Experience Survey (TES), 2004 - 2010

COMMITTEE MEMBERSHIPS

Admissions Review Committee, 2010 - present
 Chair, University Enrollment Projections Committee, 2010 – present
 Transfer Student Task Force. 2010-present
 Search Committee Chair for Director of Center for Student Development, 2008
 Student Life Awards, Chair, 2008
 Academic Advising Task Force, 2008
 Undergraduate Council, 2008 – current
 Academic Integrity Task Force – 2008 - current
 Student Code of Conduct, Chair – 2006-2008
 Summer for Success Bridge Program, TWU, 2006, 2007, 2008
 Homecoming Committee, TWU, 2004
 Student Life Retreat, TWU, 2004
 Uniform Retention and Recruitment Subcommittee, TWU, 2002-present
 Who's Who in American Colleges and Universities, TWU, 2000-2008,
 Chair 2009-present
 New Student Orientation, Chair, TWU, 1999-2008
 Family Day, TWU, Chair 1999-2003
 Redbud Leadership Awards, Chair, TWU, 1999-2008
 Committee for Campus Climate and Community, TWU 1999-2000
 Large Event Committee, TWU, 1998-2009

PROFESSIONAL DEVELOPMENT AND ORGANIZATIONS

Assistant Volunteer Coordinator, NACA Regional Conference, Little Rock, AK,
 1999
 National Orientation Directors Association, 2001-2008
 National Association of Campus Activities, 1998-2002
 Texas Association of College and University Student Personnel Administrators,
 1999 to present
 National Association of Student Personnel Administrators, 1999 to present
 The Leadership Consortium of North Texas Area Colleges and Universities,
 1999-present

AWARDS AND TRAINING

Outstanding Orientation Advisor NACA Regional, 2009
 Student Life Director of the Year, 2008
 Alice Manicur Symposium, NASPA, 2008
 Orientation Professionals Institute, NODA 2002
 Certification in Mediation, 2000, TWU

