



## Support for Faculty and Students

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Faculty support for Blackboard is provided through TWU Blackboard Support at 940-898-3706 or [blackboard@twu.edu](mailto:blackboard@twu.edu).

Students needing assistance with Blackboard may contact the IT Help Desk at 940-898-3971 or [helpdesk@twu.edu](mailto:helpdesk@twu.edu).

Blackboard issues which cannot be resolved at the helpdesk level will be escalated to the Blackboard System Administrator. The system administrator will be responsible for determining issues which need to be escalated to Blackboard Managed Hosting.



**Helpdesk**  
**940-898-3971**  
[helpdesk@twu.edu](mailto:helpdesk@twu.edu)  
<http://www.twu.edu/help-desk>

**Blackboard Support**  
**940-898-3706**  
[blackboard@twu.edu](mailto:blackboard@twu.edu)  
<http://www.twu.edu/blackboard>

