



Roles

Blackboard roles include Faculty, Staff, Student, and Visitor.

Policy

Blackboard roles are automatically created upon account creation through Snapshots. Requests to change blackboard roles must be made in writing to the blackboard e-mail account (blackboard@twu.edu) with a description of the reason for needing the change.

Procedure

The Blackboard System administrator will change roles upon request after verifying a change in status.



Helpdesk
940-898-3971
helpdesk@twu.edu
<http://www.twu.edu/help-desk>

Blackboard Support
940-898-3706
blackboard@twu.edu
<http://www.twu.edu/blackboard>

