

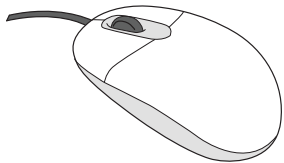


Quickstart Guide

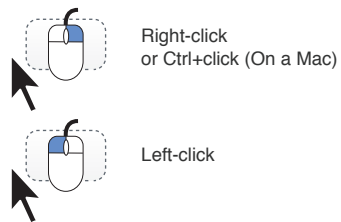
Welcome to your Second Life! This guide will help you get started fast, by explaining how to complete some of the most common tasks you'll need to get the most out of your new Second Life. It might be helpful to print this guide for reference as you explore the World.

Mouse

You'll use a mouse to click buttons, make selections, and interact with the Second Life Viewer interface.

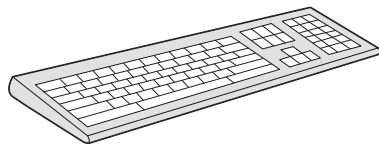


Symbols used in this guide



Keyboard

You'll use a keyboard to participate in text chats, IMs, for searching, and more. Lots of common tasks are easier once you learn keyboard shortcuts.



Symbols used in this guide



Mic/Headset

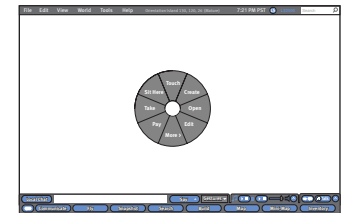
If you have a microphone and headphones (or speakers), you can participate in real-time voice conversations with other users.



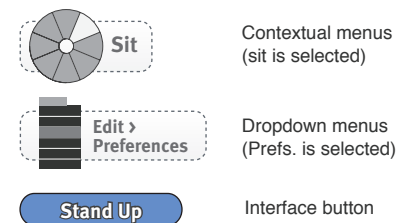
For help setting up your mic and headset, see Panel 8.

Viewer Interface

This Quickstart Guide will teach you how to find and use the most important tools in the Second Life Viewer software.

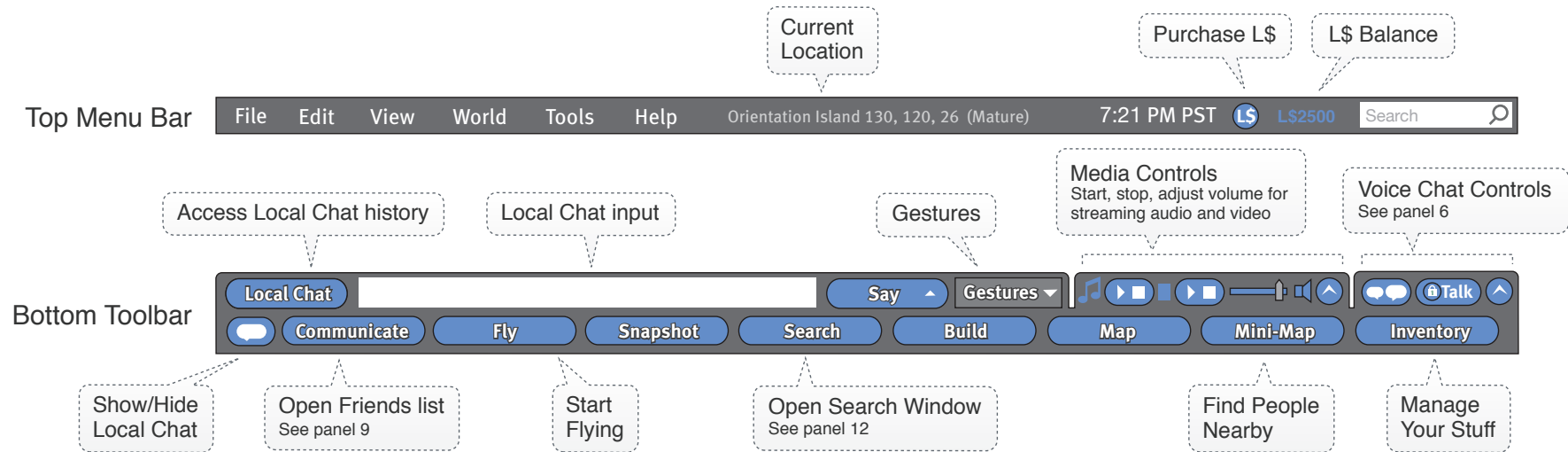


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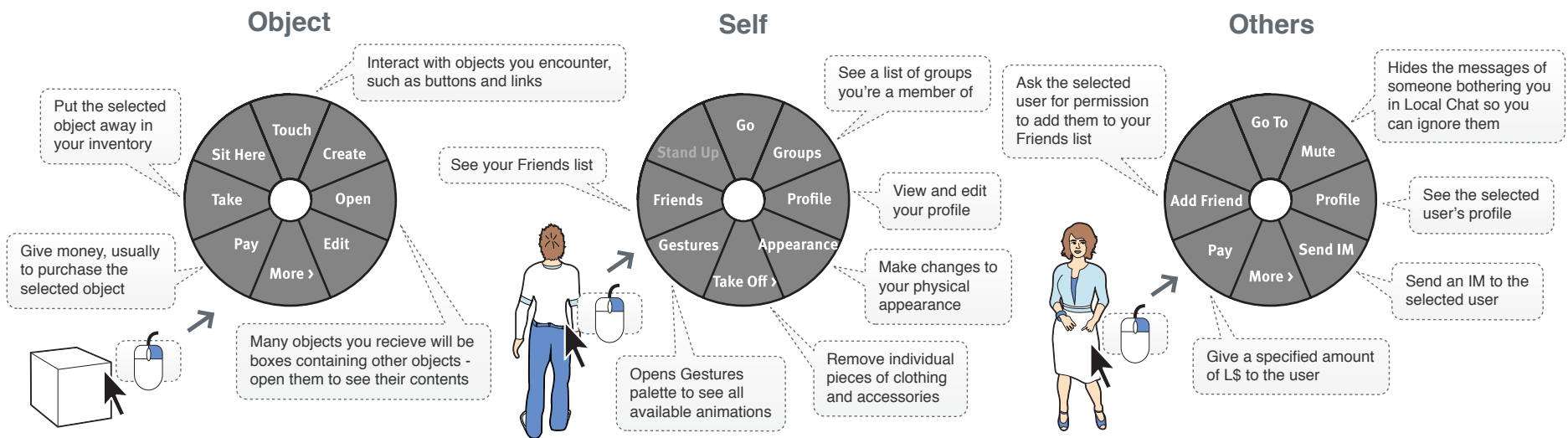
1 Viewer interface overview

To access most of the features, tools and options in the Second Life Viewer, you'll want to get comfortable finding your way around both the Top Menu Bar and the Bottom Toolbar.



2 Viewer contextual menus

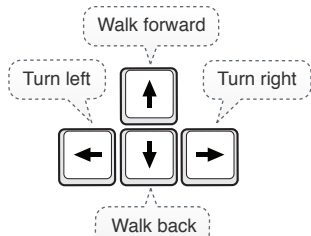
As you explore the world of Second Life, you'll encounter both people and objects to interact with. Many common actions and tools are accessed through contextual menus, which appear when you right-click on objects, yourself, or other users.



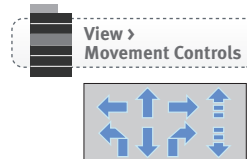
3 Moving

In Second Life, your avatar can walk, run, and even fly. If you prefer, you can also use an onscreen control panel to move around.

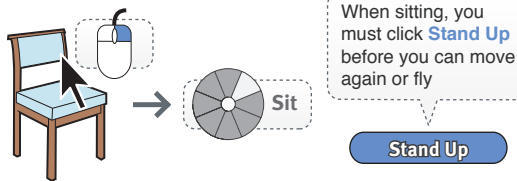
Walk



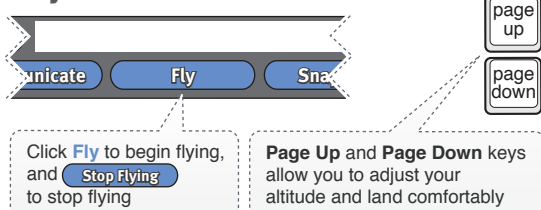
To access the onscreen movement control panel:



Sit

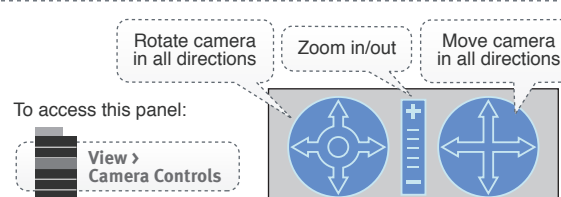
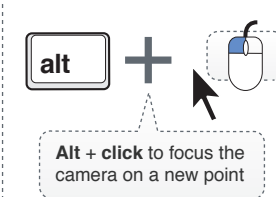
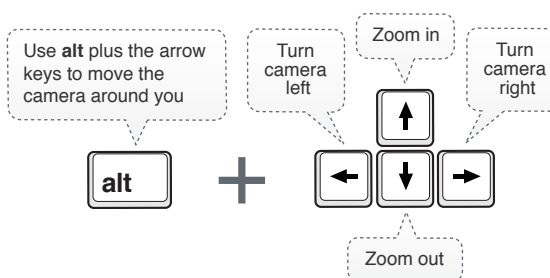


Fly



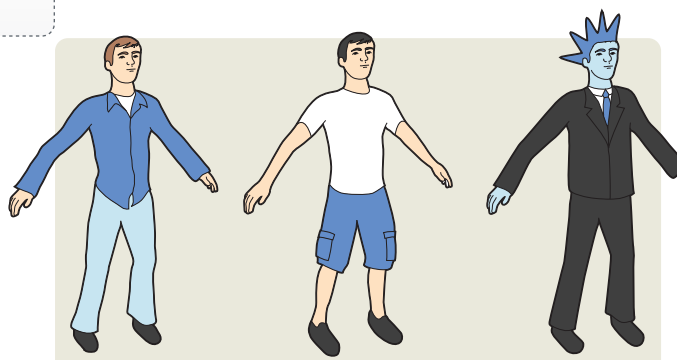
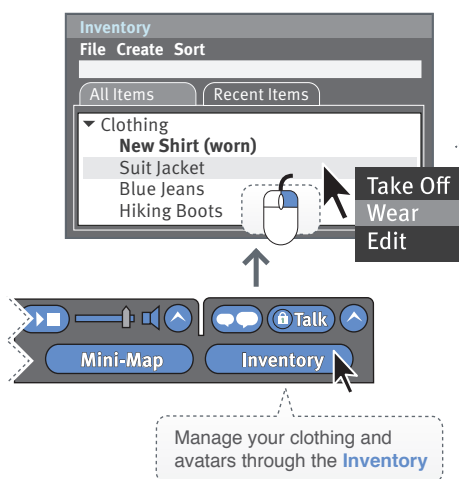
4 Seeing

By default, you'll see Second Life from just behind your avatar, but you can move and turn the camera around to look at whatever you like - including yourself.



5 Appearance

In Second Life, you can look like – and wear – anything you want. Edit your Appearance to adjust your physical features and body, and select clothing, outfits and costumes to wear from your Inventory. You can customize your appearance however you like, or buy pre-designed avatars and outfits that other Residents have made.



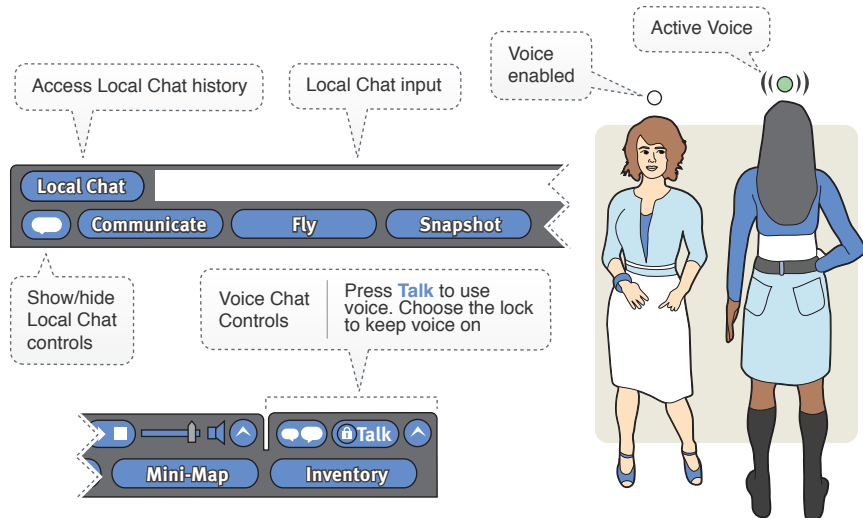
Free and paid avatars and outfits are available in stores. To purchase, you'll need Linden Dollars, which can be bought by clicking at the right of the Top Menu Bar.

To see a wide selection of items to purchase, visit XStreetSL.com



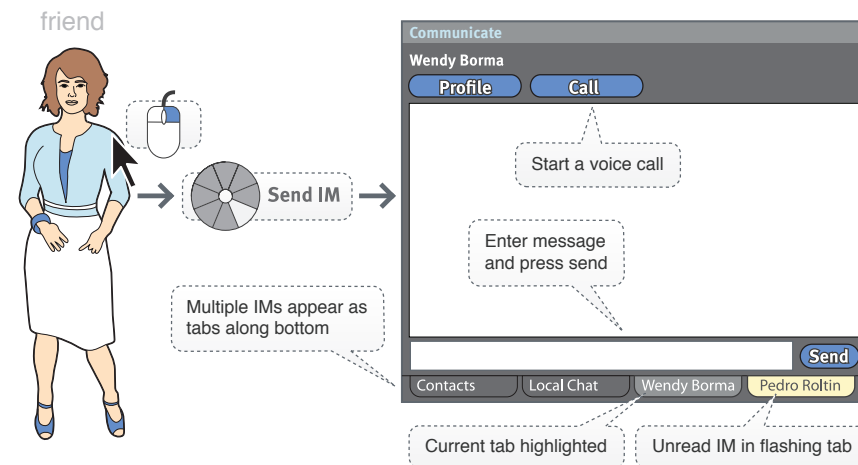
6 Local chat & voice

Express yourself! You can talk to the people around you through text-based Local Chat. If you have a microphone, you can also speak out loud using inworld voice.



7 IMs & voice calls

Want to have a private conversation? Use instant messages or voice calls to talk to other users, no matter where they are in Second Life.

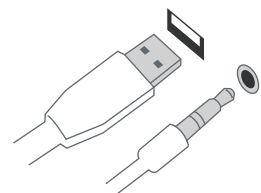


You can also IM users who aren't nearby from your Friends list.

8 Set up for voice chat

Tired of typing? To use the Voice features in Second Life, you'll need to set up your microphone and headset. Just follow these simple steps, and you'll be talking in no time.

1 Connect your microphone or headset via audio-in or USB

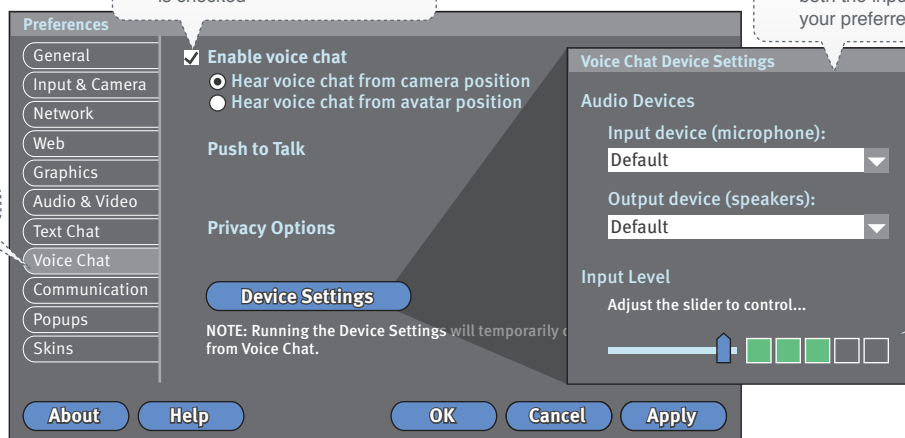


3 Click **Voice Chat**

2 Open the Viewer preferences

Edit > Preferences

4 Make sure **Enable voice chat** is checked



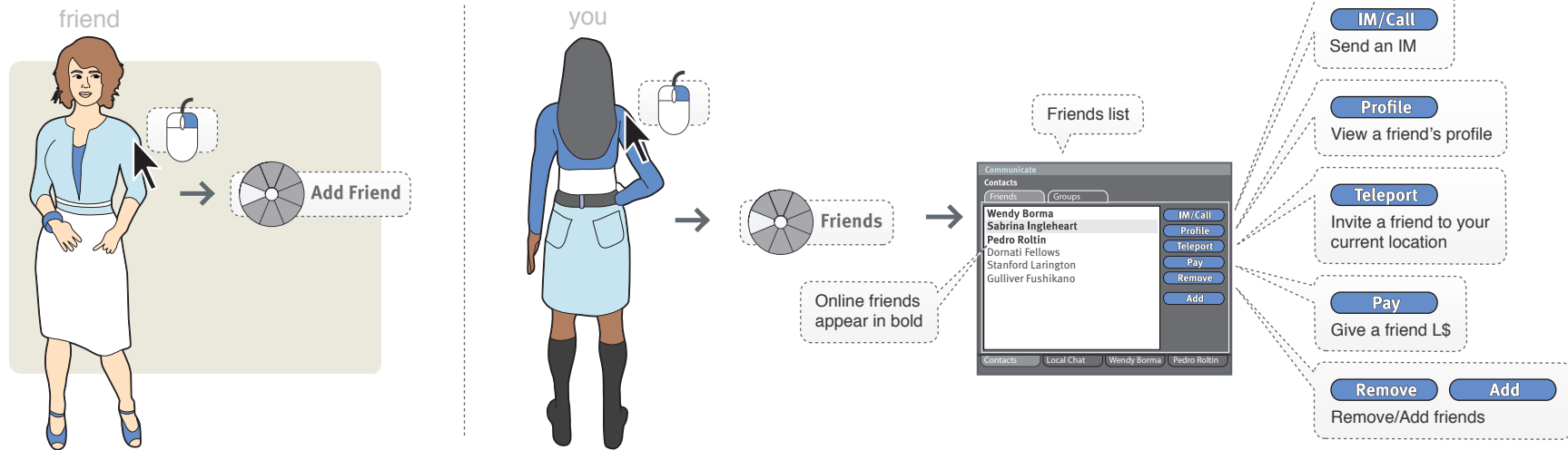
5 Click **Device Settings**, then change both the input and output devices to your preferred microphone and speakers

6 If your mic is working, you will see green bars in the input level monitor

7 Click **OK** - when you start talking, you'll see the voice indicator over your avatar's head (see 6: Local chat & voice)

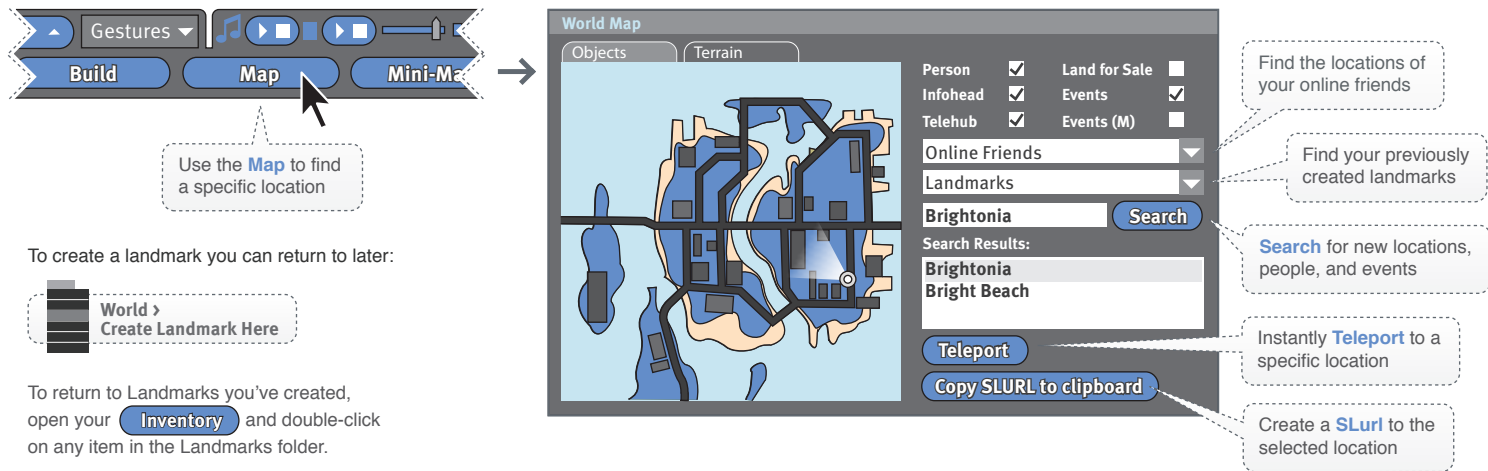
9 Make friends

Second Life is a lot more fun when you have friends to explore it with. When you meet interesting people, you can ask for permission to add them to your Friends list. Then, use the Friends list to see which friends are online, send them messages, view their profiles and more.



10 Location

The world of Second Life is gigantic, and getting bigger every day. If you want to visit a specific location, you can search for it on the Map. You can create and save Landmarks – bookmarks that will bring you back to specific locations. Use Landmarks to save time, and jump straight to your favorite places!



Teleport

You can **Teleport** to get from one location to another quickly. To invite a friend to your location, open your Friends list, and click **Teleport**.

SLurl

(Second Life URL)

You can use SLurl to teleport to new locations. A SLurl is a web-based link to a location in Second Life. If you click a SLurl with Second Life open on your computer, you can immediately teleport to that location.

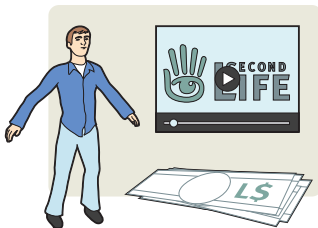
11 Help

There's a lot to learn in Second Life, but you're never alone. If you have questions, need advice, or don't know what to do, help is always waiting for you. Visit the Support Portal at secondlife.com/support to get help now!



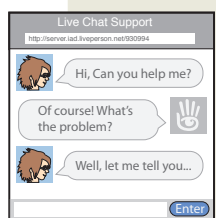
Support Portal

At secondlife.com/support, you will have access to the Knowledge Base, tickets, and Billing Support



Knowledge Base

Find help videos and information on your avatar, Linden Dollars and more



Live Chat

Premium members have access to Live Chat support in Second Life



Support Tickets

If you can't find the help you need in the Knowledge Base, you can submit a ticket to the Second Life Support Staff



Billing Support

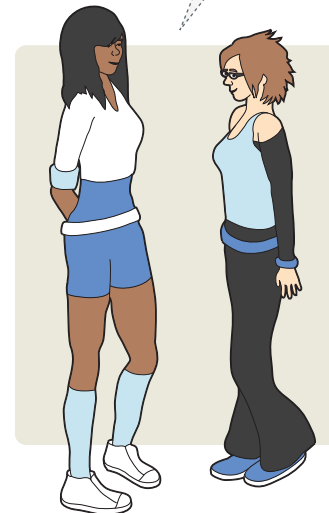
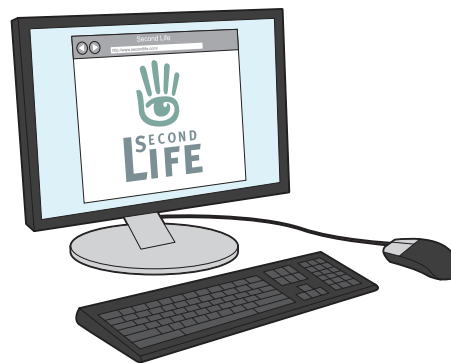
If you have a non-technical issue with your account, you can call the Billing Team toll free 24/7

12 What next?

Second Life is packed with interesting things to do, people to meet and places to explore. If you're not sure what to do next, or want to see what's new, you have lots of options.

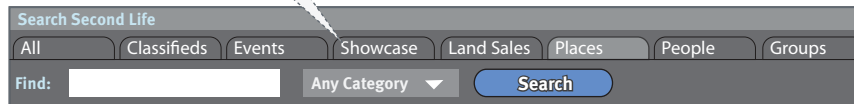
To find new activities, events and places to explore, visit: secondlife.com/showcase

Talk to other users in Second Life whenever you have questions



Use the **Search** feature to search all of Second Life

The **Showcase** tab displays interesting places and things going on in Second Life



Narrow your search results using the tabs at the top of the search window to specifically search for events, places, people and more

Appendix: Keyboard Shortcuts

Movement

Guide your avatar's movements in Second Life.

Walk forward	W or ↑
Walk backward	S or ↓
Turn left	A or ←
Turn right	D or →
Run	Double-tap W S or ↑ ↓
Always run	Ctrl/Cmd + R
Jump	E (Tap once)
Toggle flying	home
Fly up	Hold E or hold page up
Fly down	Hold C or hold page down

View

Control your camera view and perspective in Second Life.

Mouselook	M
Reset View	Esc
Look at	Hold Alt and click mouse to recenter
Zoom-in	Ctrl/Cmd + 0
Zoom-default	Ctrl/Cmd + 9
Zoom-out	Ctrl/Cmd + 8
Toggle fullscreen	Alt/Opt + Enter

Communicate

Access and participate in text-based Local Chat and Instant Messages with other users.

Show chat bar	/ (if not displayed)
Hide chat bar	Esc (if displayed)
Friends	Ctrl/Cmd + Shift + F Toggle between Friends and Groups Tabs with Alt/Opt + ← →
Local chat	Ctrl/Cmd + H
Communicate	Ctrl/Cmd + T
Look at last speaker	Ctrl/Cmd + \
Gestures	Ctrl/Cmd + G

System

Basic system-wide functions that work in Second Life.

Undo	Ctrl/Cmd + Z
Redo	Ctrl/Cmd + Y
Cut	Ctrl/Cmd + X
Copy	Ctrl/Cmd + C
Paste	Ctrl/Cmd + V
Duplicate	Ctrl/Cmd + D
Select all	Ctrl/Cmd + A
Deselect	Ctrl/Cmd + E
Close window	Ctrl/Cmd + W
Close all windows	Ctrl/Cmd + Shift + W

General

Quick access to useful Second Life resources, interfaces and tools.

Preferences	Ctrl/Cmd + P
Help	F1
Search	Ctrl/Cmd + F
World map	Ctrl/Cmd + M
Mini-map	Ctrl/Cmd + Shift + M
Teleport home	Ctrl/Cmd + Shift + H
Inventory	Ctrl/Cmd + I
Build	B
Upload image	Ctrl/Cmd + U
Take snapshot	Ctrl/Cmd + Shift + S
Snapshot to disk	Ctrl + ;
Quit Second Life	Ctrl/Cmd + Q

Key:

Ctrl/Cmd = **Ctrl** on a PC; **Command** on a Mac

Alt/Opt = **Alt** on a PC; **Option** on a Mac